



# **FORCE<sup>TM</sup> UPRIGHT**

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## Site Preparation

In determining the location for your Megatouch FORCE™ video game, consideration must be given to a suitable, grounded electrical outlet. Since the game is a computerized device, it should have a separate circuit, if at all possible. If a separate circuit is not available, care should be taken to provide a clean and constant voltage. As a basic guideline, never connect the unit to a circuit that also supplies power to freezers, coolers or other high power consuming and electrical noise generating equipment. Place the game in a location where nothing will interfere with proper ventilation. The game should not be exposed to any dripping or splashing liquids. Objects filled with liquid should not be placed on the unit.

The upright model should be located on a sturdy, level surface. The game will only remain stable when the four leg levellers are extended and level. Extend the leg levellers until they contact the floor and remove the weight of the game from the cabinet wheels. When the game is properly adjusted, it should remain stable.

## Setting up your Megatouch Game

1. After removing the game from the carton, attach the power cord to the back of the game, near the on/off switch. Plug the game into a standard AC outlet.
2. Turn the power switch at the back of the game to ON and wait for it to go through its boot-up sequence. At the completion of the boot-up sequence, the game will display the Main Menu Screen.
3. The machine has been preset at the factory and therefore should not need to be adjusted, however it is recommended that the screen be calibrated

(see "Screen Calibration") and the coin or bill acceptor(s) be tested.

4. There are many custom settings available for the game. To customize the settings, follow the instructions beginning with the Main Menu section in this manual.

## Game Description

The Megatouch FORCE™ comes housed in a 19" upright cabinet. The upright model has 4 key-locked compartments: the PC shelf section (front door), the coin box door, bill stacker security hasp, and the rear door. It is equipped with a coin mech and bill stacker; optional bill acceptors are also available. This model also has couplers installed in the rear of the game. These are used for future hardware upgrades which include linking and modem capabilities. Enclosed in the plastic bag along with the keys and warranty card is an Ethernet cable and a crossover connector which can be used to link games. For linking information see "Linking Games" in the next section.

### *Rear Door Compartment*

The rear compartment of the 19" upright allows access to the rear of the monitor and the touchscreen controller.

### **CPU Section**

The CPU section is accessible from the front of the upright. The CPU section houses the CRT, motherboard, I/O board, power supply, hard drive, centronics connector, and the main harness.

### **Coin Mech/Coin Box Section**

The coin mech and coin box are accessible from the front of the cabinet. The coin box door is key-locked for security purposes.

Located on the PC shelf are two (2) internal switches, "SETUP" and "CALIBRATE," and the coin meter. Pressing the "SETUP" button

will bring you to the Megatouch Setup Screen. See the next section for calibration instructions.

### General Care and Maintenance

**NOTE:** *THIS GAME MUST ONLY BE SERVICED BY QUALIFIED SERVICE PERSONNEL.*

**CAUTION:** *THERE ARE HIGH VOLTAGE PARTS IN THIS GAME. BE CAREFUL WHEN SERVICING THE INSIDE OF THE GAME. GAME SHOULD ALWAYS BE UNPLUGGED BEFORE SERVICING.*

### Screen Calibration

**NOTE:** *If you are using MegaWeb™ or connecting your game to TouchTunes® product, you must enable high resolution calibration in order to properly view Web pages or activate all of TouchTunes® features. All FORCE machines, except for the Classic, can support this high resolution mode. To enable high resolution:*

1. Press the SETUP button inside the cabinet.
2. Touch the "System Menu" icon on the first screen that appears.
3. Touch the "Options" icon on the System Menu Screen.
4. Scroll through the options until you see "Enable Hi Resolution" and touch the box next to this option so that a check appears in the box.
5. A warning that it should not be enabled on Classic games will appear. If you have a Classic game, touch "No" to exit. If you have any other type of cabinet, touch "Yes" to continue.
6. The game will now have high resolution enabled. Touch the "X" icon in the upper corner of the screen to exit out of setup. Then continue with the following screen calibration steps.

### How To Calibrate the Touchscreen:

**NOTE:** *On upright models, if you open the monitor door while the machine is on, you will have to recalibrate the touchscreen.*

- Find the "CALIBRATE" button, located on the PC shelf and press it to enter the screen calibration mode.
- Touch the center of the first cross that appears on the screen. Once you release your finger, a second cross will appear.

**NOTE:** *You must hold your finger on the cross for approximately 2 seconds for the calibration to be recognized.*

- Touch the center of the second cross that appears on the screen.
- Once the second cross is touched and released, another cross will appear on the screen. To test the calibration of the screen, touch the cross with your finger and slowly drag your finger around the screen. The cross should follow your movement.
- Touch the "EXIT" icon.

If you have high resolution enabled, the game will prompt you to go through the same steps again for high resolution mode.

### Degaussing Your Monitor

If your monitor is displaying "purity problems," (a display with purity problems will have parts of an all-white screen affected by blotches of color) the monitor needs to be degaussed using a "degaussing coil." A degaussing coil is a circular electromagnet, used to cancel out any stray magnetic fields that may build up on a metal object.

All of our monitors have built-in degaussing coils that are automatically activated on power-up. If your game is experiencing minor purity problems, try powering down the game for 20 minutes and then reapplying power to activate the degaussing coil. If the problem is not corrected, you will have to purchase a manual-degaussing coil. Follow the instructions below for degaussing a monitor.

1. Plug in your degaussing coil.
2. Hold the coil about three feet from the monitor, press the trigger to activate the magnetic field. For circular-shaped coils, orient the coil so you see the monitor through the hole in the middle; for wand-shaped coils, point the wand towards the screen.
3. Move the coil in a circular motion around the face of the monitor and slowly approach the game.
4. Continuing to move the coil in a circular motion, slowly back away from the monitor.
- 5a. CIRCULAR-SHAPED COILS: When you are about three feet away, quickly turn the coil perpendicular to the monitor and release the trigger.
- 5b. WAND-SHAPED COILS: When you are about three feet away, point the wand away from the monitor and release the trigger.

#### Monitor Adjustment Procedure

For adjusting the settings on our monitors, we suggest following the procedures described below. The vertical/horizontal controls and brightness/contrast controls are located on the monitor control board, velcroed to the inside back wall of the game. Pressing the button labeled "OSD" on the monitor control board will show the on-screen display on the monitor. The buttons with the arrows will toggle through the menu, the buttons with the plus and minus signs will increase or decrease the current setting, and "DEG" will degauss the monitor. Adjust the monitor controls until the screens look as suggested in the following steps.

#### Tatung Monitors

1. Set the game to the Checkerz game screen.

2. Adjust the vertical and horizontal size and vertical and horizontal position to make sure that the game screen fills the monitor screen and that the game screen is centered.
3. Adjust the brightness and contrast controls until the top sets of checkers are a rich red and the bottom set are a dark gray. The feet on the "Checkerz" character should be white. (Adjusting the brightness and contrast can also correct for a lack of sharpness.)

#### General Circuit Board Handling Information

Before handling any boards, observe the following procedures:

- Prevent Electro-Static Discharge by:
  1. Storing the boards in the anti-static bags in which they are shipped.
  2. Removing any static charge from your body before handling the boards.
  3. Using a ground strap when handling the boards.
- When plugging in connectors to the board, make sure the connector is inserted straight onto the header and that the connector covers all header pins.
- Do not connect any peripheral device to the board, if the power is still connected to the peripheral or if power is already applied to the board.

**CAUTION:** Be extremely careful when replacing the lithium battery on the motherboard. There is a danger of explosion if the battery on the motherboard is incorrectly replaced. Only replace the battery with the same type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

### Cleaning the Cabinet

- The cabinet should be cleaned with a damp cloth and mild detergent. Always apply the cleaner to the cloth and not directly on the game. Liquids could enter the cabinet and damage electronics inside.

### Cleaning the Touchscreen Monitor

- The touchscreen glass should be cleaned with a damp cloth and isopropyl alcohol or a *non-ammonia* cleanser. *Do not use any abrasive or vinegar-based cleansers, as they will damage the touchscreen glass.*

**NOTE: DO NOT USE ANY ABRASIVE SOLVENTS, ACID OR VINEGAR-BASED CLEANSERS ON THE MONITOR OR SIDE DECALS. OVER TIME, SUCH CLEANSERS COULD HARM THE TOUCHSCREEN AND ERASE THE DECALS. BE CAREFUL NOT TO USE COMMERCIAL CLEANERS CONTAINING ANY OF THESE SUBSTANCES.**

### Cleaning the Fans and Vents

- The fans and vents should be cleaned of any dust and grime on a regular basis to ensure proper ventilation of the game.
- To ensure proper operation of the game, it is important that all fans are operating correctly and that the airflow is unobstructed. Make sure nothing is placed inside the cabinet or next to the fan vents that would inhibit the flow of air. Also, if any fans are not operating, it is important that they be replaced.

### Changing the Marquee

1. Unlock and open the front bezel door.
2. Remove the 4 hexnuts securing the marquee assembly to the bezel and remove the entire display frame.
3. Remove the 4 hexnuts securing the marquee brace.

4. Tilt the marquee brace forward giving access to the marquee. Remove the marquee and plexiglass from the marquee display frame.
5. Remove the marquee and place the new marquee between the 2 pieces of plexiglass.
6. Replace the marquee assembly in the display frame, making sure the marquee frame is flush with the display frame before securing.
7. Re-position the marquee display braces and secure with existing hardware.
8. Install the marquee frame in the cabinet and secure it with the hardware. (Before tightening the hardware on the display frame, push up on the entire assembly, making sure that the display frame is flush with the bezel assembly.)

## Linking Games

Some games include an Ethernet cable and a crossover connector used to link games together. By linking your games, players can play compete against one another in real-time interactive play. Follow the instructions below to link your games. The software will allow up to 8 games to be linked.

**NOTE:** One Ethernet cable is required for each game you are linking. Additional Cat-5 UTP RJ45 Ethernet cables can be purchased at your local computer store.

1. Turn off and unplug the games.
2. Connect one end of the supplied Ethernet cable to the Ethernet connector on the outside of the game. The Ethernet connector is the one on the left if you are facing the back of the game. (If you are linking a Vibe or EVO, the Ethernet connector is the on the right.)
3. Connect the second Ethernet cable to the Ethernet connector on the outside of the second game.

**NOTE:** If you are linking games to a Combo Jukebox or a MegaTunes unit, the free ends of the Ethernet cables from the games will connect directly to the Ethernet ports on the jukebox or MegaTunes unit. If you are linking more than 2 games and a jukebox, or more than 3 games and a MegaTunes, you will need to connect an Ethernet cable to the hub connector on the jukebox or MegaTunes unit and plug the free ends of all of the cables into a hub.

**MegaTunes:** The Ethernet ports are located on the Ethernet hub mounted to the single board computer (SBC). The 4 ports on the right are all for Ethernet, the port on the left is for connecting a hub only. Loosen the 2 thumbnuts securing the front access panel. Connect the Ethernet cable to one of the Ethernet ports and replace the front access panel routing the cable through the slots at the bottom of the access panel.

**Combo Jukebox:** There are two available Ethernet couplers, labeled "Mega-Link", on the upper left if you are facing the back of the jukebox.

4. *Linking two games:* Plug the free ends of both the Ethernet cables into the crossover coupler.

*Linking more than two games:* Plug the free ends of the Ethernet cables into a 10 BASE-T Ethernet hub (available from your distributor as a separate part number (EC0030-01), or at your local computer store).

5. Plug in the games and turn on the power. If installation was successful, you will see a Mega-Link® button displayed on the screen after the menu appears.

**NOTE:** The Mega-Link® icon will appear on the game only when 2 or more games are linked.

**NOTE:** If a MegaTunes unit has been linked to a game, the music will be downloaded to the game. This download time will vary depending on the amount of music being downloaded.

**NOTE:** Megatouch games that are connected using the Mega-Link™ system must have the same level of software for proper operation. The software is designed to detect other levels of software in linked games. If a different level is detected, you will receive a screen that says, "MEGALINK MISMATCH CALL ATTENDANT." This screen will be displayed approximately 5 minutes after you turn the games on. To clear the screen and continue playing the games, you must turn the power off, unlink the games, and turn the power back on again. If you want to link these games you must upgrade all games to the same software level.

**Game Name and Score Needed for Initial Replay**

Solitaire, Power Solitaire, Lone Star, and Super Lone Star will always offer a replay once the listed score is attained. The other games have to reach the score listed as well as attain the high score for the game in order to offer a replay.

|                          |           |
|--------------------------|-----------|
| 11 Ball                  | 125,000   |
| 11-Up                    | 125,000   |
| 3 Blind Mice             | 150,000   |
| 3 Some                   | 150,000   |
| Air Shot                 | No Replay |
| Astro Joe                | 120,000   |
| Backjammin               | 125,000   |
| Battle 31                | 125,000   |
| Big Time Roller          | 60,000    |
| Boxglide                 | 475,000   |
| Boxxi                    | 850,000   |
| Card Bandits             | 200,000   |
| Castle Bandits           | 200,000   |
| Checkerz                 | 28,000    |
| Chip Away                | 125,000   |
| Chug 21                  | 250,000   |
| Conquest                 | 30,000    |
| Crazy Hearts             | 65,000    |
| Domino5                  | 200,000   |
| ESP Run                  | 20        |
| ESP War                  | 125,000   |
| Euchre Nights            | 5,000     |
| Fast Lane                | 100,000   |
| Flash 7                  | 125,000   |
| Four Play                | 1,500,000 |
| Funky Monkey             | 110,000   |
| Gender Bender            | 125,000   |
| Gin Rummy                | 55,000    |
| GO-O-O-AL                | No Replay |
| Great Solitaire          | 45,000    |
| H2H Gender Bender        | No Replay |
| H2H Photohunt            | No Replay |
| H2H Safari               | No Replay |
| H2H Trivia               | No Replay |
| Hoop Jones               | 125       |
| Hooter                   | No Replay |
| Let It Ride Trivia       | 125,000   |
| Lone Star                | 45,000    |
| Lookout                  | 400,000   |
| Magic Charms             | 500,000   |
| Match'Em Up              | 200,000   |
| Mega Bowling             | 125       |
| Megatouch Battle Command | No Replay |
| Memoree                  | 300,000   |

|                                 |           |
|---------------------------------|-----------|
| MGA Champ. Golf                 | No Replay |
| Monster Madness                 | 400,000   |
| Moon Drop                       | 160,000   |
| Mystery Phrase                  | 325,000   |
| Outer Spades                    | 75,000    |
| Pharaoh's Fortune               | 45,000    |
| Pharaoh's Fortune Pro Quiz Show | 45,000    |
| Pharaoh's 9                     | No Replay |
| Photo Hunt                      | 400,000   |
| Pile High                       | No Replay |
| Pix Mix                         | 350,000   |
| Power Solitaire                 | 55,000    |
| Power Trivia                    | No Replay |
| Puck Shot                       | 3,000     |
| QB Zone                         | 65,000    |
| Q-Shot                          | 50,000    |
| Quik Cell                       | 100,000   |
| Quik Chess                      | 125,000   |
| Quik Match                      | 400,000   |
| Quintzee                        | 60,000    |
| Quiz Show                       | 45,000    |
| Rack 'em                        | No Replay |
| Royal Flash                     | 300,000   |
| Run 21                          | 250,000   |
| Snapshot                        | 400,000   |
| Speed Draw                      | 125,000   |
| Strip Club                      | No Replay |
| Super Lone Star                 | 55,000    |
| Super Snubbel                   | No Replay |
| Tai Play                        | 240,000   |
| Take 2                          | 110,000   |
| Tennis Ace                      | No Replay |
| Tri-Castles                     | 125,000   |
| Trip Flip                       | 150,000   |
| Tri-Towers                      | 125,000   |
| Trivia Treasure                 | No Replay |
| Trivia Whiz                     | No Replay |
| Wild 8's                        | 400,000   |
| Wild Apes                       | 400,000   |
| Word Dojo                       | 375,000   |
| Word Safari                     | 125,000   |
| Wordserve                       | 200,000   |
| Wordster                        | 100,000   |
| Zip 21                          | 200,000   |

## Main Menu

The Main Menu can be accessed by pressing the SETUP button inside the game. Use the Main Menu to set up all game software options.

**NOTE:** For help with the Options in any menu section, touch the green “?” icons to bring up a help screen.



A summary of the Main Menu functions appears in the following table. For more detail, see the corresponding sections of the manual.

| Main Menu                   | Available Options  | Information  |
|-----------------------------|--|--|
| <b>CREDITS/<br/>PRICING</b> | <ul style="list-style-type: none"> <li>• Quick Price Setup</li> <li>• Coin-In</li> <li>• Set Value of Credit</li> <li>• Coinless Coin Op</li> <li>• Options</li> <li>• Clear Credits</li> <li>• Free Credits</li> </ul>  | The Credits Screens allow the operator to set credit rules for all games, set up the Coin-In Menu, enable the Coinless Coin Op feature, select freeplay mode, and add or clear credits.  |
| <b>GAMES</b>                | <ul style="list-style-type: none"> <li>• Game Setup</li> <li>• Options</li> </ul>  | In the Games Screens, you can edit the game list (choose which games are available and in what category they appear on the Category Menu) and select options for individual games.   |
| <b>HI SCORES</b>            | <ul style="list-style-type: none"> <li>• View/Clear Hi Scores</li> <li>• Options</li> </ul>  | Touch “CLEAR ALL GAMES” to clear all high scores or select a particular game to edit high scores for that game.  |
| <b>BOOKS</b>                | <ul style="list-style-type: none"> <li>• Books Display</li> <li>• Cash Settlement Setup</li> <li>• Cash Settlement Collection</li> </ul>   | The Books Screens display current and lifetime credits information as well as calculate and collect the location and operator fees.  |
| <b>SYSTEM</b>               | <ul style="list-style-type: none"> <li>• Set Time</li> <li>• Security Setup</li> <li>• Set Game Serial Number</li> <li>• Volume Control</li> <li>• Set 6 Star PIN</li> <li>• Data Transfer</li> <li>• Options</li> </ul> | Set the game clock, security PIN, serial number, game volume, 6 star PIN and features, and system options such as language control, 6 Star Enable, and theft deterrent. Also use this menu to transfer books data with a USB Pen or PCMCIA flash card. |

| Main Menu           | Available Options  | Information   |
|---------------------|--|---|
| <b>DIAGNOSTICS</b>  | <ul style="list-style-type: none"> <li>• Video Test</li> <li>• I/O Test</li> <li>• Touchscreen Calibration</li> <li>• Touchscreen Test</li> <li>• View System Log</li> <li>• Checksum Test</li> <li>• System Info</li> </ul> | <ul style="list-style-type: none"> <li>• Enters the Video Test to display the test screens. Touch the screen to cycle through test.</li> <li>• Tests the function of the I/O board, DIP switches, coin meter, lockout (if applicable), and light (EVO only).</li> <li>• Allows the operator to calibrate the touchscreen. Follow the instructions on the screen.</li> <li>• Checks touchscreen calibration. Touch the crosshairs on the screen to make sure it is accurately following your movement.</li> <li>• Displays operations performed by the game.</li> <li>• Checks the hard drive for missing or corrupted files.</li> <li>• Gives details about various hardware components in the game.</li> </ul> |
| <b>TOURNAMAXX</b>   | <ul style="list-style-type: none"> <li>• Internet Setup</li> <li>• General Info</li> <li>• Connection Log</li> <li>• Set Update Time</li> <li>• Update From Server</li> <li>• Clear Database</li> </ul>                      | <p>Enters the TouraMAXX Set-Up Screen if the game is registered for TournaMAXX play. For more information, see the TournaMAXX installation manual.</p>  |
| <b>CREDIT CARD</b>  | <ul style="list-style-type: none"> <li>• Credit Card Setup</li> <li>• Dial-In Setup</li> <li>• Credit Card Test</li> </ul>   | <p>Enters the Credit Card Set-Up Screen if a credit card swipe is installed in your game. For more information, see the Credit Card Kit Installation Instructions.</p>  |
| <b>PRESENTATION</b> | <ul style="list-style-type: none"> <li>• Operator's Presentation</li> <li>• Sales Person's Presentation</li> <li>• Operator Ad Screens</li> </ul>  | <p>Displays a slide show designed to be presented to location owners by the operator and another slide show to be presented to operators and distributors by the sales person. Also allows the operator to create ad screens and add custom screens created on a personal computer.</p>   |
| <b>PROMOTION</b>    | <ul style="list-style-type: none"> <li>• My Merit</li> <li>• Merit Money</li> <li>• Promo Credits</li> <li>• Options</li> </ul>  | <ul style="list-style-type: none"> <li>• Enables a feature permitting players to create custom accounts. Also displays individual player data and allows the operator to back up or restore My Merit data.</li> <li>• Sets time periods in which location owners can use the 6 Stars feature to offer free credits to encourage game play.</li> <li>• Sets time periods in which the game offers a free credit while in Idle Mode.</li> <li>• Enables My Merit, Merit Money, and Promo Credits features.</li> </ul>   |
| <b>MEGANET</b>      | <ul style="list-style-type: none"> <li>• Entertainment Channel</li> <li>• Premium Erotic</li> <li>• Prize Zone</li> <li>• MegaWeb</li> <li>• Hot Topics</li> <li>• Options</li> </ul>  | <p>Enters the MegaNet Set-Up Screen if the game is registered for TournaMAXX play. Features must be enabled for the corresponding button to appear. For more information, see the TournaMAXX installation manual.</p>   |

## Credits/Pricing Menu

### Quick Price Setup

Quick Price Setup allows the operator to make general pricing changes without entering the Games Menu.



Figure 2 - Quick Price Setup Screen

**3 Credits for a Dollar:** Sets each game to the following price settings:

| COIN INPUT | COIN VALUE | COINS | = | CREDITS | & | METER PULSES |
|------------|------------|-------|---|---------|---|--------------|
| 1A         | 25¢        | 2     |   | 1       |   | 2            |
| 2B         | 25¢        | 3     |   | 2       |   | 3            |
| 3C         | 25¢        | 4     |   | 3       |   | 4            |

**NOTE:** If the game is set to 3 Credits for a Dollar, prices will be displayed in credits unless otherwise specified.

**4 Credits for a Dollar:** Sets each game to the following price settings:

| COIN INPUT | COIN VALUE | COINS | = | CREDITS | & | METER PULSES |
|------------|------------|-------|---|---------|---|--------------|
| 1A         | 25¢        | 1     |   | 1       |   | 1            |
| 2B         | 25¢        | 1     |   | 1       |   | 1            |
| 3C         | 25¢        | 1     |   | 1       |   | 1            |
| 4D         | 25¢        | 1     |   | 1       |   | 1            |

**TouchTunes Bonus Credit Option:** Sets jukebox credits to the following settings on the Megatouch Combo Jukebox or MegaTunes unit:

| COIN INPUT | COIN VALUE | COINS | = | CREDITS | & | METER PULSES |
|------------|------------|-------|---|---------|---|--------------|
| 1A         | 25¢        | 1     |   | 1       |   | 1            |
| 2B         | 25¢        | 2     |   | 2       |   | 2            |
| 3C         | 25¢        | 4     |   | 4       |   | 4            |
| 4D         | 25¢        | 8     |   | 10      |   | 8            |
| 5E         | 25¢        | 20    |   | 26      |   | 20           |

To see the TouchTunes credit settings, enter the Coin-In Menu after touching the TouchTunes Bonus Credit icon.

**Most Games 1 Credit:** Sets the cost of all games to 1 credit except games with a default setting of 2 credits, which will remain at 2 credits.

**Most Games 2 Credits:** Sets the cost of all games to 2 credits except games with a default setting of 2 credits, which are then set to 3 credits.

The operator can also use this screen to determine whether prices are displayed on-screen as credits or monetary amounts. Default values are restored with the Factory Settings icon. Touch the “?” icon for more information.

## Coin-In

### To Enter The “Coin-In” Screen, Touch “Coin-In” on the Credits Menu

Game cost can be controlled two ways: by changing the number of credits required to play a game or by changing the cost of a credit. The Coin-In Menu allows you to adjust the cost of a credit, as well as providing a way to give players “bonus” credits for depositing a higher amount of money.

When programming the Coin-In Menu, Channel 1 is set for the lowest value coin, Channel 2 for the next highest value, etc. If all six coin inputs are not used, the unused inputs must be set to “N/A”. Adjust the coin/credit/meter pulse settings by touching the up and down arrows on the field you want to change.

| COIN INPUT | COIN VALUE | COINS | = | CREDITS | &                         | METER PULSES |
|------------|------------|-------|---|---------|---------------------------|--------------|
| 1A         | 10p        | 3     |   | 1       |                           | 3            |
| 2B         | 20p        | 3     |   | 2       |                           | 6            |
| 3C         | 50p        | 1     |   | 2       | player premium 25p/credit | 5            |
| 4D         | 1£         | 1     |   | 5       | player premium 20p/credit | 10           |

In the above example (UK currency), each game costs one (1) credit and the cost for a single credit is 30p. This method is preferred if you want game cost to always be reflected as “1 credit.”

| COIN INPUT | COIN VALUE | COINS | = | CREDITS | &               | METER PULSES |
|------------|------------|-------|---|---------|-----------------|--------------|
| 1A         | 10p        | 1     |   | 1       |                 | 1            |
| 2B         | 20p        | 1     |   | 2       |                 | 2            |
| 3C         | 50p        | 1     |   | 6       | 1 bonus credit  | 5            |
| 4D         | 1£         | 1     |   | 15      | 5 bonus credits | 10           |

In the above example (UK currency), the cost of a credit is set to 10p and each game costs 3 credits (for a total of 30p). This method allows game cost to be increased by the smallest unit of currency used (e.g. increasing the cost of Solitaire to four (4) credits would increase the game cost by 10p).

In both examples, note that meter pulses are independent of credits and only track the unit of currency (10p in the examples). Players are given an incentive to deposit more money by giving them “bonus” credits for depositing 50p or £1. Coins may be deposited in any combination of values and the game will automatically register the highest number of credits for the total amount of coins deposited. Once a game is played, any remaining fractional credits are erased.

Generally, most countries have a factory default setting. This setting can be adjusted (as described above), but will return if the game memory is cleared. Some programs, depending on the key used, have a currency default display located to the left of the coin inputs. It shows the currency value for each of the coin inputs. This display is used as a guide and is not used in any calculations. Touch the currency default display to hide/show the display.

### Coinless Coin Op Menu (FORCE Games Only)

When enabled via the Options button on the Credits/Pricing Menu, the Coinless Coin Op feature allows the operator to charge on a per-game or per-time basis without players inserting money into the game. The total amount owed after gameplay is tallied by the machine and collected by the location owner. Location owners reset the game with a PIN after collection.



Figure 3 - Player Menu in Coinless Coin Op (Time and Per Game modes both enabled)

Certain features will not apply when the game is in Coinless Coin Op mode:

- MegaNet™ content is disabled.
- Merit Money and Promo Credits are not available.
- Free credits cannot be offered.
- Pricing can only be displayed in currency values, not credits.
- TouchTunes music is not available.

#### Settings

Touching the Settings icon allows the operator to choose whether players can play Per Game, Per Time, or both when the game is in Coinless Coin Op mode. Per Time pricing can be changed on this screen with the up and down arrows. The



Figure 4 - Coinless Coin Op Menu - Settings Screen

currency amount will apply to each 15-minute time block selected by the customer.

#### Setting the PIN

Touch the Set PIN button on the Coinless Coin Op Menu to program the PIN. The number can be from 1 to 5 digits.

**NOTE: The Coinless Coin Op PIN can also be set from the Player Menu after touching the Options button, entering the 6 Star PIN, and touching the CCO Set PIN button.**

#### Disabling the Money Inputs

It is recommended that the money inputs be disabled when the game is in Coinless Coin Op mode. Unplug the power and signal harness connected to the bill/note acceptor and the harness connected to the coin mech (if applicable) to disable the inputs.

#### Per-Game Mode

When players choose this mode, a running total of the amount owed is maintained and displayed in the CREDITS box on the screen. The total is incremented after each game or function. The location owner then collects the total amount owed at the end of gameplay. If there is no activity for 10 minutes, the machine will disable and the amount owed by the player will display on screen. No further gameplay can occur until the machine is reset by a location employee using the PIN.

### Time Mode

The price per 15-minute time block will be displayed before players choose this mode. During gameplay, the time remaining and amount owed by the player will be displayed on screen. When the time block runs out, players can purchase additional time. Otherwise, the machine will disable and the amount owed by the player will display on screen. No further gameplay can occur until the machine is reset using the PIN.



Figure 5 - Coinless Coin Op - Time Expired Screen

If the player leaves the game before the purchased time block has ended, the game can be reset using the PIN.

### Resetting or Freezing the Game

The game can be reset at any time using the pre-programmed PIN. Once gameplay totals have been tallied by the machine, the attendant can also choose to freeze the game to prevent more activity until the transaction is complete. The Reset or Freeze buttons are accessible through the Options icon on the Player Game Menu after touching the Coinless Coin Op button. An alarm will begin to sound after 3 failed attempts to enter the valid number when entering the PIN to reset the game. The alarm will terminate when the machine is rebooted, the operator SETUP button is pressed, or the correct PIN is entered.



Figure 6 -Player Menu in Coinless Coin Op with Frozen Screen

## Games Menu

### Game Setup

To Enter This Screen, Touch “Game Setup” on the Games Menu and Select a Category



Figure 7 - Games Menu: Game Setup Screen

The game list and prices, as well as game options, are programmed using these screens. The first screen shows the various game categories and allows access to general settings for all games.

**Enable All Games Into Menu:** Turns on all games (certain games which were previously displayed in the Game Setup have been turned off in this software) and defaults the price settings.

**Factory Default Games Into Menu:** Returns the Game Setup to its default settings.

Games that were not originally enabled will be turned off and all price settings will be reset.

When you touch a category name, the next Game Setup screen shows the game positions available for that category and the price for each game, with the list at the bottom showing all games available for the selected category. In categories with Merit-thon games, players who choose Merit-thon play one round of three different games in that category for one combined score.

The Game Setup Screen also allows you to make these general changes:

**Default Games:** Resets the selected category menu to its default game and price settings.

**Enable All Games:** Turns on all games within the selected category and defaults the price settings.

**Clear One:** Clears a selected item from the player's game menu.

**Clear All:** Clears all games from the player's game menu.

To customize a particular game list, first select a category in the first Game Setup Screen. On the second screen, touch Clear All to clear the game list. Choose the menu position you want a particular game to occupy by touching that position, then touch the desired game name from the game list on the bottom of the screen. Repeat until all desired games appear in the menu (a game cannot appear in a game list more than once). Games already displayed in the menu will be red in the game list.

To adjust the price, touch the credit value next to each game. Each touch will rotate the price from 25¢ (1CR), to 50¢ (2CR), to 75¢ (3CR), to \$1 (4CR), to \$1.25 (5CR), to \$1.50 (6CR), to \$1.75 (7CR), to \$2 (8CR), and back to 25¢ (1CR).

## Hi Scores Menu

### View/Clear Hi Scores

Use this menu to manage hi scores. The first screen allows you to select a particular game to edit or clear all scores for all games.

### To Enter This Screen, Touch “View/Clear Hi Scores” on the Hi Scores Menu and Choose a Game Name



Figure 8 - Hi Scores Menu: View/Clear Hi Scores Screen

Touch “Clear All” to remove all high scores or “Clear One” to remove a particular score after selecting it from the list.

## Books Menu

The Books Screens display the current and lifetime credit totals for each game, as well as the percentage of credits played per game (the percentage for each game is the total number of credits played on that game divided by the total number of credits entered into the machine).

### Books Display

To Enter This Screen, Touch “Books Display” on the Books Menu



Figure 9 - Books Menu: Books Display Screen

The books information can be sorted in three ways with the button that toggles through the sorting categories. “Unsorted” displays the books information in the standard order. “Sorted by Current” displays the current credits for each game from most to least played. “Sorted by Lifetime” displays the lifetime credits for each game beginning with the most played game.

Touch TOURNAMAXX STATISTICS or TOURNAMENT STATISTICS to get the books information for that play only. Touch CLEAR CURRENT to erase all current books data. The date the data was last cleared will appear at the top of the Books Screen.

To Enter This Screen, Touch “Books Display” on the Books Menu and Choose a Game Name



Figure 10 - Books Menu: Books Display Screen with Game Selected

Touching a game name will display the current and lifetime credit totals\*, broken into 1-4 player totals and linked game totals. It also shows the shortest, average, and longest playing times for that game.

**\*Touching Trivia or Power Trivia displays totals by category.**

Books Display also shows coin input data, as well as Promotional Credits, Merit Money, and Coinless Coin Op totals. Touch Total Coins to display individual coin input statistics and MegaNet Credits to display the totals for each MegaNet category.

**NOTE: Books data can be exported to a file USB pen or PCMCIA card via the System Menu/Data Transfer/Export Books feature. The .dat file can then be viewed with a word processing program after connecting the storage device to a personal computer. The file will display basic game information such as the software version, the game serial number, and date/time information relating to books data. The file will also show the current and lifetime credit totals, as well as credit totals for each game featured on the machine.**

### Cash Settlement Setup

The Cash Settlement Screens are used to calculate the percentage of earnings the operator and location will receive, as well as fees collected by the operator. This will help to offset MegaNet™ operation costs.

The fee amounts can be changed on screen by touching the amount itself and using the keypad to enter a dollar figure. The other two columns display the cumulative totals for each fee and the totals for the current collection period. Fees are calculated on a prorated, per-day basis. Touch the NEXT icon to display more groups of fees. For the totals displayed on the Cash Settlement Collection Screen, choose YES or NO to display the operator's cut and enter the percentage of revenue the location will receive. Touch FINISH to save your changes.

**To Enter This Screen, Touch “Cash Settlement Setup” on the Books Menu and touch “NEXT” after reading the information on the first screen**



Figure 11 - Books Menu: Cash Settlement Setup Screen

**NOTE: Make sure the time and date are set on the game in order to ensure correct fee calculation.**

### Cash Settlement Collection

The Cash Settlement Collection Screens will display the balance (total revenue minus total fees) to be split between the operator and the location.

**To Enter This Screen, Touch “Cash Settlement Collection” on the Books Menu**



Figure 12 - Books Menu: Cash Settlement Collection

Touch “Revenue Details/Cash Out” or “Fee Details” for breakdowns and “Complete Collection” to finish. Cash Settlement totals will reset once collection is complete.

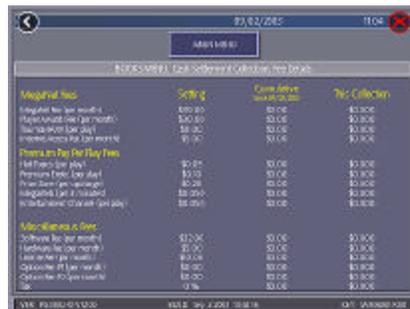


Figure 13 - Books Menu: Cash Settlement Collection: Fee Details

## System Menu



Figure 14 - System Menu

|  |   |
|--|---|
| <b>Set Time</b>  | The Set Time Menu allows you to set both the time and date on the game. Time is shown in 24-hour, "military" time (e.g. 5:00pm = 17:00). Use the up and down arrows to set the time and date.   |
| <b>Security Setup</b>                                  | The operator can set the PIN number and select which of the features (Coin-In Menu, Free Credits, Game Menu, Hi Scores, Books, All Options, and Set 6 Star PIN) will be protected by the PIN. To change the PIN, you must first enter the existing PIN (the default PIN is "0000"), then enter a new 4-digit number and touch "SET" on the keypad. The game will prompt you to re-enter your PIN to confirm. After confirming your PIN, touch the icon for each of the features you wish to protect with the PIN. |
| <b>Set Game Serial Number</b>                          | Use this screen to enter the game's serial number using the keypad.   |
| <b>Volume Control</b>                                  | Touch the volume control icon to adjust the volume up or down. This screen allows you to sample the sound volume without exiting the screen. The on-screen volume control can also be accessed using 6 Stars.   |
| <b>Set 6 Star PIN (only appears if PIN is enabled)</b> | Brings up the Set 6 Star PIN screen via the Options button in the main game menu screen. Set the 6 Star PIN (between one and six digits) using this screen. You can enable this feature and choose which options will be accessible by 6 Stars using the System Menu: Options Screen. Touch an option box under System Menu: Options for on-screen help.  |
| <b>Data Transfer</b>                                   | Transfer information (Books data, etc.) using a USB Pen (FORCE games only) or PCMCIA card (in MAXX games with PCMCIA card slots). Insert the applicable storage device before touching the Data Transfer button.  |
| <b>Options</b>   | For help with the Options in any menu section, touch the option box to bring up a help screen.  |

## Diagnostics Menu



Figure 15 - Diagnostics Menu

|                                |   |
|--------------------------------|---|
| <b>Video Test</b>              | Touch the screen to cycle through a series of video test screens.   |
| <b>I/O Test</b>                | Tests the SETUP and CALIBRATE buttons, all coin channels, the coin meter, and the coin lockout feature (if applicable). A green light next to the appropriate button will register each time that item is tested, and the number next to the item should increment by one with each test. The I/O Test Screen also displays which DIP switches are on or off.   |
| <b>Touchscreen Calibration</b> | Follow the on-screen instructions to calibrate the touchscreen.   |
| <b>Touchscreen Test</b>        | Allows you to check the touchscreen calibration accuracy. The crosshairs should follow your finger exactly when you move it across the screen.  |
| <b>View System Log</b>         | Displays a log of all operations performed by the game since the log was last cleared. This information is helpful for customer service in troubleshooting your game.   |
| <b>Checksum Test</b>           | Checks the hard drive for missing or corrupted files. With STOP ON ERROR? set to YES, a message indicating which file is corrupted will be shown whenever the game encounters an error. With STOP ON ERROR? set to NO, a list of corrupted files will be displayed when the test is complete. If errors are detected, the software on the drive may need to be reloaded. If this does not solve the problem, the drive may require replacement. The test could take up to 30 minutes. |
| <b>System Info</b>             | Gives details about the following: <ul style="list-style-type: none"> <li>• processor type and speed</li> <li>• motherboard manufacturer</li> <li>• amount of memory</li> <li>• Ethernet card manufacturer</li> <li>• sound chip type</li> <li>• video chip type</li> <li>• touchscreen manufacturer</li> <li>• hard drive manufacturer and capacity</li> <li>• modem part identification number</li> <li>• fan speed (FORCE games only)</li> </ul>                                   |

## Presentation Menu

The Presentation Menu features a slide show for location owners and another slide show for operators and distributors. This menu also allows operators to create ad screens and add custom screens created on a personal computer.



Figure 16 - Presentation Menu

### Operator's Presentation

This presentation is designed to be shown to location owners by the operator. It demonstrates how to maximize earning potential with the game and increase profit with additional products.



Figure 17 - Operator's Presentation Sample Screen

### Sales Person's Presentation

This presentation is designed to be shown to operators and distributors by the sales person. In addition to illustrating the revenue potential of the games, it gives details on available products and game content.



Figure 18 - Sales Person's Presentation Sample Screen



Figure 19 - Sales Person's Presentation Sample Screen



Figure 20 - Sales Person's Presentation Sample Screen

### Operator Ad Screens

A total of 24 advertising screens can be created with the software and added to the game. The ads will appear along with the other attract screens when the game is in idle mode. Custom images for ad screens can also be added to the game using an appropriate storage device for your game (USB pen, CD, or PCMCIA card). Touch the green “?” icons on each screen for information on how to create ad screens and add custom screens to the machine.

In addition, a program for adding up to 120 additional ad screens can be downloaded from our Web site ([www.meritind.com](http://www.meritind.com)) in the Support/Software Downloads section.

FORCE games only: A USB Pen Kit (kit number KAV-100-008-01) is available through Merit Industries. To order, contact Customer Service at 1-800-445-9353.

### Promotion Menu

The Promotion Menu is designed to encourage player interest. Use the Options button to enable each feature.



Figure 21 - Promotion Menu

### My Merit (FORCE Games Only)

The My Merit feature allows individual players to create custom accounts, accessible via PIN numbers. Accounts can be created by touching the My Merit button on the Main



Figure 22 - My Merit Options

Game Menu or by accepting the option to create an account after achieving a Hi Score. Players will then have the choice to log in to their accounts through the OPTIONS button on the Player Menu and have personal data stored on the machine. Players can view their hi scores and the number of games they’ve played in the My Merit mode for the last year.

**NOTE: My Merit data will be cleared when a software update is performed. Be sure to back up the data before updating the game.**

### View Player Data

Touching View Player Data will bring up a list of all players with My Merit accounts. Touching a player name will bring up the player’s PIN, the total number of games played, and the date the account was created. The Show Hi Scores button will display a list of the games on which the player has the hi score and the score itself. The operator can also reward the player with free credits on the View Player Data screen if desired.

### Show Game Play Frequency

This feature shows the number of games played by each My Merit player. The operator can choose whether to display all totals or just those that fall within a certain date range.

### Show Player Hi Scores

Selecting a game name under this feature will bring up the Hi Scores of each My Merit player for that game, as well as the date the score was achieved. The operator can choose whether to display all Hi Scores or just those that fall within a certain date range.

### Backup/Restore

My Merit data can be backed up or restored with a USB pen. After connecting a pen to the machine, touch this button to proceed with backing up or restoring all My Merit data. USB pen kits (kit number KAV-100-008-01) are available through Merit Industries. To order, contact Customer Service at 1-800-445-9353.

**NOTE: Restoring My Merit data from a storage device will erase any My Merit data currently on the game.**

### Merit Money

The Merit Money screens allow location owners to encourage game play by offering free games (not free credits) at certain time intervals via the 6 Star feature. Select days of the week, time frames, and the number of free games (1-10) to be awarded, as well as a PIN number for location owners to use in order to access Merit Money using the 6 Stars feature. Location owners can enable Merit Money by entering that specific PIN in the 6 Stars screen. One free game is given away each time the location enters the code until the predetermined limit is reached. Free games expire after 10 minutes, when money is deposited into the machine, or when the Merit Money time period comes to an end.

### Promo Credits

The Promo Credits feature generates interest by offering operator-controlled free credits while the game is in idle mode. Select days of the week, time frames, idle time (number of minutes the game would be in idle mode before free credits are offered) and the number of credits (1-10) to be awarded. A message announcing that free credits are available will appear on the screen during idle mode when Promo Credits go into effect. Promo Credits expire after 10 minutes or when the Promo Credits time period comes to an end.

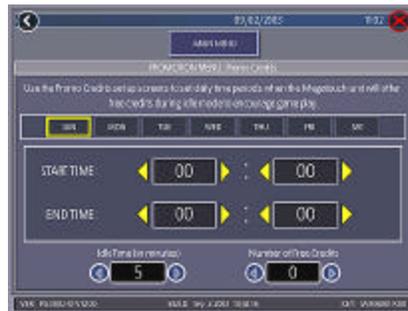


Figure 23 - Promo Credits Screen

## DIP SWITCH SETTINGS IN FORCE GAMES

The following tables provide information on the functionality of the hard DIP switches in FORCE games. Make sure to read the information in the "Notes" column to determine what is affected when performing these functions. After performing any DIP switch function, make sure to follow the instructions on the screen. In most cases, you will be instructed to reset the DIP switch in order to reboot the game. If you fail to reset the DIP switch before rebooting, it could result in corruption of the hard drive.

| FORCE 2003/2004 & MAXX Ruby/Sapphire |          |  |   |
|--------------------------------------|----------|--|---|
| Bank                                 | Position | Function                                     | Usage/Notes   |
| DS 2                                 | 8        | Motherboard configuration & checksum test    | <ul style="list-style-type: none"> <li>Configures the CMOS settings on the motherboard to Merit specifications</li> <li>Checks the files on the hard drive.</li> </ul> <p>A checksum test should be performed when the game is locking up or rebooting while being played or while in the attract mode. If the test fails, the program should be reloaded onto the hard drive. After reloading, perform another checksum test. If it fails again, the hard drive should be replaced.</p>  |
| DS 2                                 | 6        | Hardware configuration                       | <ul style="list-style-type: none"> <li>Identifies system hardware and configures the motherboard.</li> </ul> <p>A hardware configuration occasionally needs to be performed after a kit is installed and the touchscreen is not responding to touch or the calibration is off.</p>  |
| DS 2                                 | 5 & 7    | Memory clear for TournaMAXX™ and TouchTunes® | <ul style="list-style-type: none"> <li>Clears the login name, password, access phone number, and all call-in settings for TournaMAXX™ users.</li> <li>Clears all the loaded albums for TouchTunes® users.</li> <li>Clears current books, coin-in, high scores and resets the software options.</li> </ul> <p>A memory clear should be performed when a game is not able to connect to TournaMAXX™ and there is some question about the information in the Dial-Up Network Screen being correct. After performing a memory clear, TournaMAXX™ setup information must be re-entered, and an "Update From Server" should be performed.<br/> <b>NOTE:</b> TournaMAXX™ games must perform an "Update From Server" BEFORE performing a memory clear.</p>  |
| DS 2                                 | 4 & 7    | Complete memory clear                        | <ul style="list-style-type: none"> <li>Clears ALL memory on hard drive including the TournaMAXX™ player database, TournaMAXX™ settings, advertising screens, bookkeeping, high scores, coin-in, options, etc. It resets the game to the factory defaults.</li> <li>It also marks bad sectors on hard drive.</li> </ul> <p>A complete memory clear should only be performed when the game is locking up or resetting and it has passed the checksum test. After performing a complete memory clear, the player database should be reloaded, TournaMAXX setup information must be re-entered, and an initial connection and "Update From Server" should be performed.<br/> <b>NOTE:</b> TournaMAXX™ games must perform an "Update From Server" BEFORE performing a complete memory clear.</p> |

## CONNECTING A PRINTER (GERMAN GAMES ONLY)

To connect a printer to the game as needed:

1. Unlock and open the front bezel.
2. Locate the printer port on the front of the center drawer, next to the SETUP and CALIBRATE buttons. See Figure 13.
3. When the game enters idle mode, connect the printer to the printer port on the game.

***NOTE: Some printers may cause the game to reboot. Once the game has rebooted and entered idle mode, the printer will begin printing. Do not disconnect the printer until it is finished printing.***

Um einen Drucker an eine Maschine anzuschliessen:

1. Die vordere Blende oeffnen.
2. Den Printeranschluss vorn am mittleren Schubfach neben den SETUP und CALIBRATE Knoepfen lokalisieren. Siehe Figur 13.
3. Wenn das Geraet in den Leerlauf uebergeht, den Drucker am Druckeranschluss des Geraets anschliessen.

***BEMERKUNG: Bei bestimmten Druckern rebootet das Geraet. Nachdem das Geraet dann in den Leerlauf uebergeht, beginnt der Druckvorgang. Den Drucker bitte nicht abschalten bevor der Druckvorgang beendet ist.***

**Merit Industries, Inc.**  
**Troubleshooting Guide for *Megatouch FORCE™ Games***

| PROBLEM  | CORRECTIVE ACTION   |
|--|---|
| <ul style="list-style-type: none"> <li>• no power</li> <li>• bill acceptor motor does not run</li> <li>• no flash on the monitor screen</li> <li>• no cooling fans operating</li> <li>• no output from power supply</li> </ul> | <ul style="list-style-type: none"> <li>• Check that the power cord is connected to a "live" outlet.</li> <li>• Check that the power switch is on.</li> <li>• Check that the power cord is connected to the game power supply.</li> <li>• Check that the power supply's voltage select switch is set to the proper voltage.</li> <li>• Check the harness connections to the on/off switch and circuit breaker.</li> <li>• Check the circuit breaker for an "open".</li> <li>• Check the A/C harness connection to the power supply.</li> <li>• Check the line cord.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• no video</li> <li>• no cooling fan operation</li> <li>• screen is blank</li> <li>• A/C power to the monitor and bill acceptor</li> <li>• no output from power supply</li> </ul>       | <ul style="list-style-type: none"> <li>• Check the power on jumper wire located on the motherboard. It should connect J2 to pin 21 of Panel 1. If this jumper wire is missing or not connected between the correct pins, it may prevent the power supply from turning on. For more information, see Tech Note 52.</li> <li>• Check the D/C harness connection to the motherboard.</li> <li>• Check the A/C harness connection to the power supply.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• no video</li> <li>• cooling fans are working</li> <li>• there is a sound when coins are deposited</li> </ul>  | <p><b>Radion, Classic and Upright games:</b></p> <ul style="list-style-type: none"> <li>• Check the video cable connections to the motherboard and the monitor.</li> <li>• Check the AC power harness to the monitor.</li> <li>• Radion and FORCE Upright monitors will display a test pattern on the screen when the video cable is disconnected from the motherboard and the monitor has power. Disconnect the video cable and if there is no test pattern; replace the monitor chassis board.</li> </ul> <p><b>Elite games and Vibe:</b></p> <ul style="list-style-type: none"> <li>• Check the video cable connections to the motherboard and the LCD display.</li> <li>• Check the +12 volt supply voltage to the LCD display (yellow wire +12, black wire ground)</li> <li>• Check the harness connections between the PC boards on the back of the LCD display.</li> <li>• Replace the LCD display.</li> </ul> |
| <ul style="list-style-type: none"> <li>• no video</li> <li>• constant beeping or a sequence of beeps</li> </ul>  | <ul style="list-style-type: none"> <li>• The memory card (DIMM) may not be seated properly. Reseat the DIMM or replace it.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• no video</li> <li>• no sound when coins are deposited</li> </ul>  | <ul style="list-style-type: none"> <li>• Check all connections to the motherboard.</li> <li>• Reseat the DIMM.</li> <li>• Replace the motherboard or send it for repair.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• poor picture quality</li> </ul>   | <ul style="list-style-type: none"> <li>• Adjust Brightness, Contrast, Horizontal, and Vertical controls with monitor controls.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• coin jam</li> </ul>   | <ul style="list-style-type: none"> <li>• Check the coin mech and coin chute for coins blocking the pathway.</li> <li>• Make sure the coin harness is connected between the normally open and common terminals on the coin switch.</li> <li>• Disconnect the bill acceptor and the coin switch one at a time to narrow down the problem.</li> <li>• Check the coin harness for pinched or damaged wires.</li> <li>• Disconnect the coin harness from J1, J3, J7, and J8 of the I/O board. If the coin jam still appears, the I/O board will have to be sent for repair.</li> </ul> <p><i>(NOTE: The Radion cabinets have an optical coin switch.)</i></p>  |
| <ul style="list-style-type: none"> <li>• meter not advancing</li> </ul>  | <ul style="list-style-type: none"> <li>• Check connection at I/O board.</li> <li>• Check wiring at J2 METER connector on I/O board.</li> </ul>  |

**Merit Industries, Inc.**

Troubleshooting Guide for *Megatouch FORCE™ Games continued*

| PROBLEM  | CORRECTIVE ACTION   |
|--|---|
| <ul style="list-style-type: none"> <li>• <b>game locks up or resets while being played or in the attract mode</b></li> <li>• <b>no movement on the screen</b></li> <li>• <b>power has to be cycled off and on to get the game to function again</b></li> </ul> | <ul style="list-style-type: none"> <li>• Check the output voltages from the power supply:<br/><b>Enhance SFX 1211J</b><br/>Red wire +5 volt<br/>Yellow wire +12 volt<br/>Blue wire -12 volt<br/>White wire +5 volt power good<br/>Violet wire +5 volt VSB<br/>Black wire ground<br/>Brown wire +3.3 volt</li> <li>• Clean the vents and the fans of any dust and dirt that may interfere with airflow.</li> <li>• Clean the CPU cooling fan on the motherboard.</li> <li>• Replace the CPU cooling fan if it is not operating properly.</li> <li>• Reseat the DIMM on the motherboard.</li> <li>• Clear memory with the following procedure:             <ul style="list-style-type: none"> <li>• Turn off the game.</li> <li>• Press and hold the "Setup" and "Calibrate" buttons.</li> <li>• Turn the game on and keep holding the buttons until the screen displays "TWO BUTTON CLEAR DETECTED RELEASE BUTTONS". This should take about 30 seconds.</li> <li>• Release the buttons. This will clear high scores, clear the books and reset options, and reset the game menu and coin menu to their factory settings.</li> </ul> </li> <li>• Perform a checksum test on the hard drive:             <ul style="list-style-type: none"> <li>• Turn off the game.</li> <li>• Turn on DIP switch 8 on the I/O board.</li> <li>• Turn on the game. The test will take about 10 minutes.                 <ul style="list-style-type: none"> <li>• A failure will cause the test to stop.</li> <li>• A passed test will display "DRIVE CHECKSUM COMPLETE RESET ALL DIP SWITCHES TO REBOOT MACHINE".</li> </ul> </li> <li>• With power on, turn off DIP switch 8.</li> </ul> </li> </ul> |
| <ul style="list-style-type: none"> <li>• <b>game locks up with "invalid key for version PG3002 – V XXXX"</b></li> </ul>  | <ul style="list-style-type: none"> <li>• Check the program number on the security key. It should be compatible with the program on the hard drive.</li> <li>• Check the contacts on the security key socket. Lift up on the contact on the bottom of the socket and make sure there is a good connection to the base of the security key.</li> <li>• Check the USB cable that connects the I/O board to the motherboard.</li> <li>• Check jumpers JP5 and JP6 on the I/O board. The USB cable can be connected to two connectors on the I/O board (J5A and J5B). The position of the shunts on jumpers JP5 and JP6 will enable either J5A or J5B. The shunts should be positioned towards the connector where the USB cable is connected. For more information, see Tech Note 55.</li> <li>• Try another security key with the same program number or test the security key in another game with the same program version.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• <b>"INVALID KEY" message while downloading software to the hard drive</b></li> </ul>  | <ul style="list-style-type: none"> <li>• If the security key was replaced before the download:             <ul style="list-style-type: none"> <li>• The motherboard did not boot from the CD-ROM drive.</li> </ul> </li> <li>• Check that the CD-ROM drive is set as master.</li> <li>• Check the ribbon cable connections between the CD-ROM drive and the motherboard.</li> <li>• Try another CD-ROM drive or another set of CDs.</li> </ul>  |

**Merit Industries, Inc.**

Troubleshooting Guide for *Megatouch FORCE™ Games continued*

| PROBLEM   | CORRECTIVE ACTION  |
|---|--|
| <ul style="list-style-type: none"> <li>the screen displays MAXX and not FORCE, and the H2H category is missing</li> </ul> | <p>When the game is turned on, it will check the type of touchscreen controller, motherboard and hard drive. If one of these does not match with FORCE hardware, the game will power up and display "MAXX" on the screen and it will not have the H2H category.</p> <ul style="list-style-type: none"> <li>Make sure the game is only using FORCE hardware.</li> </ul>   |
| <ul style="list-style-type: none"> <li>game will not download CD</li> </ul>   | <ul style="list-style-type: none"> <li>Make sure the CD is installed correctly, with the logo facing up.</li> <li>Check for scratches or a defective CD.</li> <li>Try a different CD-ROM drive or another set of CDs.</li> <li>If you're downloading a CD set, make sure each CD is of the same revision.</li> </ul>   |
| <ul style="list-style-type: none"> <li>"ERROR READING DRIVE C"</li> </ul>   | <ul style="list-style-type: none"> <li>This message can be caused by the hard drive or in some program versions, a coin jam while the game is turned on.               <ol style="list-style-type: none"> <li>Turn the game off.</li> <li>Locate DS 1, position 8 and turn it on.</li> <li>Turn on power to the cabinet. This will start the hard drive checksum test, which should take about 20 minutes to complete.</li> <li>When the hard drive passes the test it will display a "CHECKSUM GOOD" message and continue to boot up into the game attract screens. This indicates a coin jam.</li> <li>When the hard drive fails the test, the game will lock up with a "CHECKSUM ERROR" message, which will stay on the screen until the power is turned off. In this case, the hard drive will have to be replaced.</li> </ol> </li> </ul> |
| <ul style="list-style-type: none"> <li>"DISK BOOT FAILURE"</li> </ul>   | <p>This message indicates the motherboard is not receiving data from the hard drive and has locked up.</p> <ul style="list-style-type: none"> <li>Check the IDE ribbon cable connections to the motherboard and hard drive.</li> <li>Check the power to the hard drive. It should have +5 volts, +12 volts, and ground.</li> </ul>   |
| <ul style="list-style-type: none"> <li>"QUANTUM FIREBALL, SMART FAILURE DETECTED, BACK UP HARD DRIVE"</li> </ul>          | <p>The self-diagnostics on the hard drive has detected an error.</p> <ul style="list-style-type: none"> <li>The hard drive will have to be replaced.</li> </ul>  |
| <ul style="list-style-type: none"> <li>"CRITICAL ERROR ABORT RETRY FAIL" or "BAD COMMAND OR FILE NAME" error</li> </ul>   | <ul style="list-style-type: none"> <li>Try reloading the program onto the hard drive with a different set of update CD's compatible with the security key. If it will not accept the download, try another CD-ROM drive. If it still does not work, replace the hard drive.</li> </ul>   |

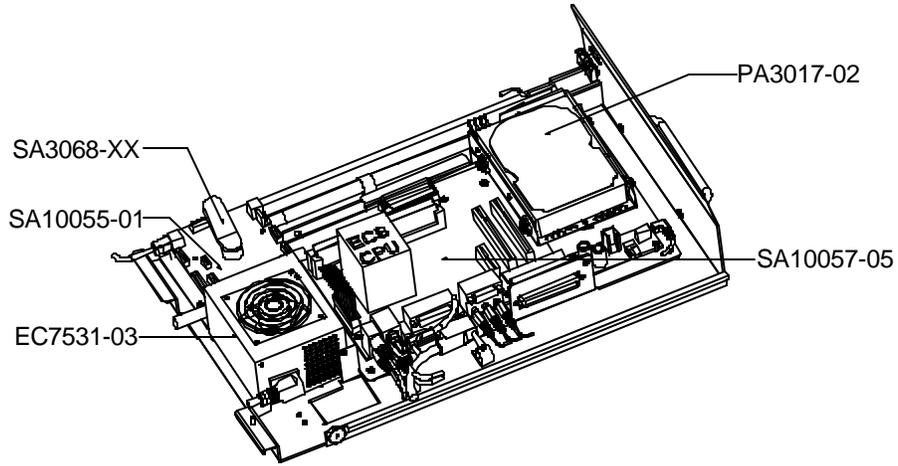


Figure 24 – Upright (PC Shelf)

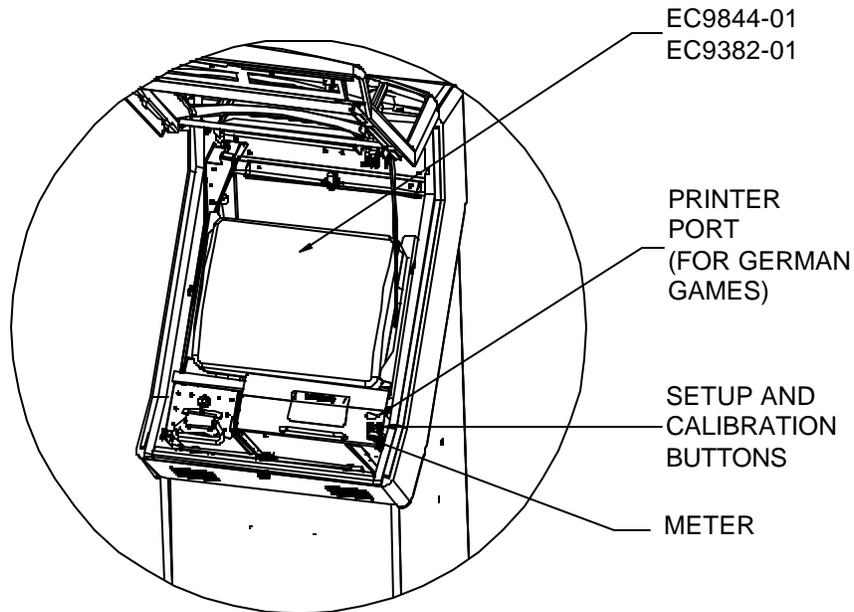


Figure 25 – Upright (Monitor Section)

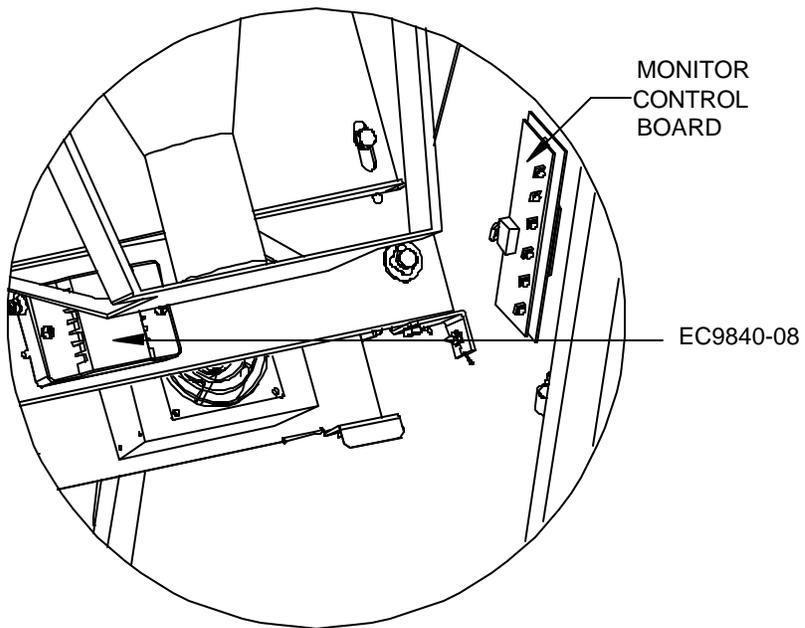


Figure 26– Upright (Rear Section)

**Megatouch FORCE™ Upright Replacement Parts List**

| REPLACEMENT COMPONENTS<br>FORCE UPRIGHT (G21-109-215-XX) |  |
|--|--|
| PART NUMBER  | DESCRIPTION                                      |
| SA10057-01   | FORCE MOTHERBOARD                                |
| EC9790-01  | MARS BILL ACCEPTOR. \$1/2/5, 500 DN STKR, AE2000 |
| HW8319-XX  | ELECTRONIC COIN MECH                             |
| EC7531-03  | POWER SUPPLY, 110W ±12,+5,+3.3, AC-ON            |
| EC9844-01  | 19" TOUCHSCREEN OVERLAY                          |
| EC9382-01  | 19" VGA DIGITAL MONITOR                          |
| EC9840-08  | MICROTOUCH SMT4 TOUCHSCREEN CONTROLLER           |
| SA10055-01   | USB I/O BOARD, W/O PRINTER                       |
| SA3068-XX  | FORCE 2K4 KEY                                    |
| PA3017-02  | FORCE 2004.5 PROGRAM ASSEMBLY                    |

**NOTE:** The parts in your game may vary. When calling for replacement parts, make sure to have your serial number available to ensure the accuracy of your order.

**NOTE:** In order for your Megatouch FORCE game to function properly, the hardware must only be replaced with FORCE hardware. Replacing the motherboard, I/O board, hard drive or touchscreen controller with hardware that is not specific for FORCE will eliminate some of the FORCE software features.

For additional assistance, after contacting your distributor, contact:

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Outside the USA and Canada call:

**(215) 639-4700**

**FAX: (215) 639-5346**

Merit Industries, Inc. P.O. Box 5004, Bensalem, PA 19020-8529.

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### Connection Diagrams

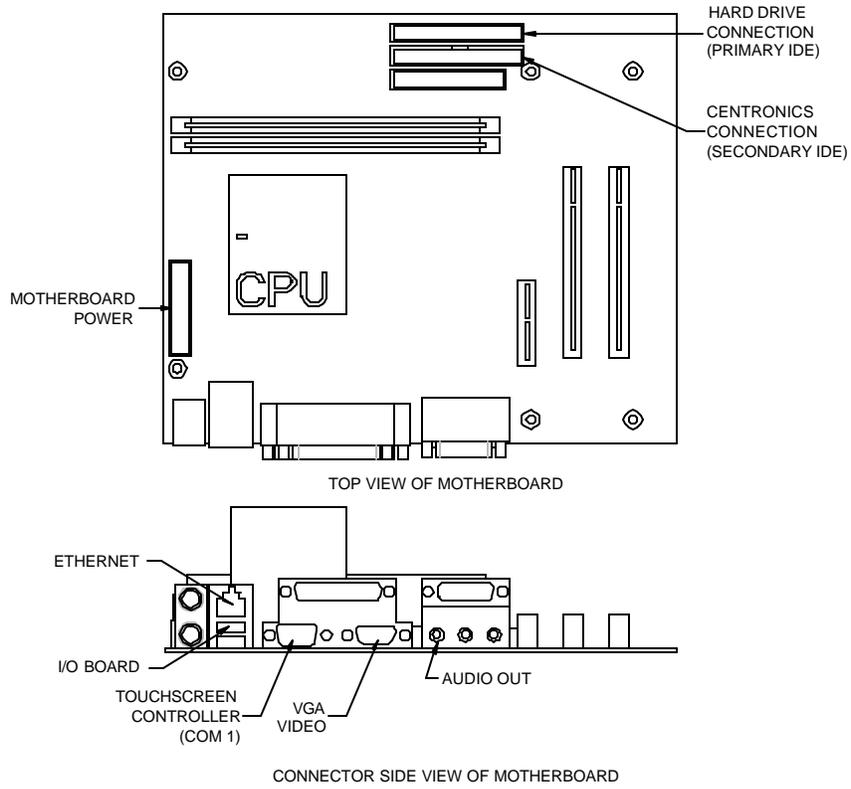


Figure 27 - ECS Motherboard Drawing

## Connection Diagrams

### Motherboard - Power Connector

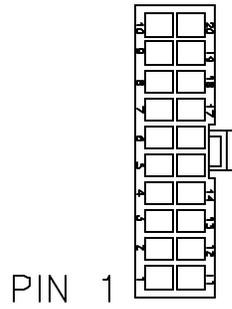


Figure 28 - Rear View of Cable Connector

| <u>PIN</u> | <u>WIRE COLOR</u> | <u>USE</u> |
|------------|-------------------|------------|
| 1          | BROWN             | +3.3 VDC   |
| 2          | BROWN             | +3.3 VDC   |
| 3          | BLACK             | GND        |
| 4          | RED               | +5 VDC     |
| 5          | BLACK             | GND        |
| 6          | RED               | +5 VDC     |
| 7          | BLACK             | GND        |
| 8          | WHITE             | PWR GOOD   |
| 9          | VIOLET            | +5V VSB    |
| 10         | YELLOW            | +12 VDC    |
| 11         | BROWN             | +3.3 VDC   |
| 12         | BLUE              | -12 VDC    |
| 13         | BLACK             | GND        |
| 14         | BLACK             | GND        |
| 15         | BLACK             | GND        |
| 16         | BLACK             | GND        |
| 17         | BLACK             | GND        |
| 18         | -----             | -----      |
| 19         | RED               | +5 VDC     |
| 20         | RED               | +5 VDC     |

**Connection Diagrams**

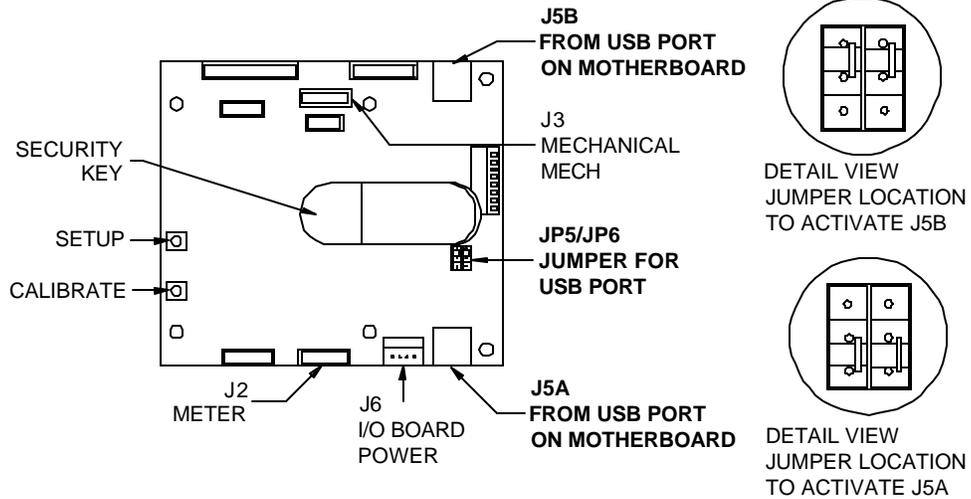


Figure 29 - I/O Board Drawing

I/O Board - Meter Connector (J2)



Figure 30 - Top View of Cable Connector

| <u>PIN</u> | <u>WIRE COLOR</u> | <u>USE</u>                     |
|------------|-------------------|--------------------------------|
| 1          | BLACK             | COUNTER 1(-) TERMINAL COIN     |
| 2          | BLACK             | COUNTER 2 (-) TERMINAL TMAXX   |
| 3          | BLACK             | SETUP HI                       |
| 4          | BLACK             | CALIBRATE HI                   |
| 5          | YELLOW            | +12 VDC                        |
| 6          | GREEN             | GROUND, SETUP/CALIBRATE COMMON |

### Connection Diagrams

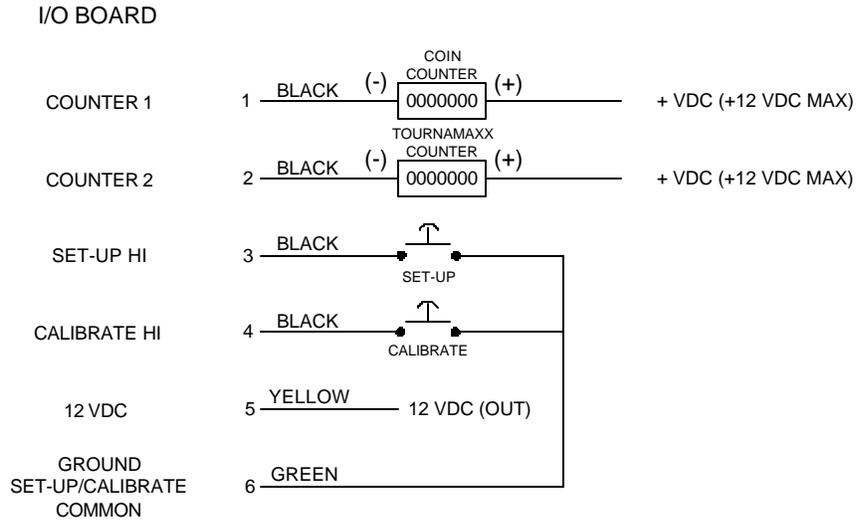


Figure 31 - I/O Board Meter Connector Schematic

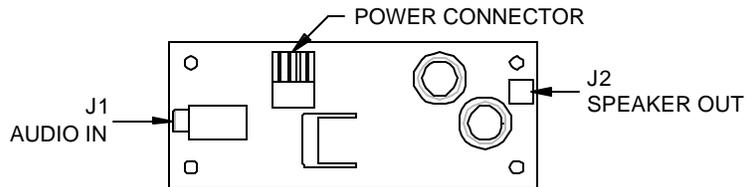


Figure 32 - Audio Amp Board Drawing

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