Elite Edge Ion Installation & Owner's Manual

FOR TECHNICAL ASSISTANCE:

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For a list of distributors, visit the Merit Industries, Inc. Web site

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PM0484-05

Table of Contents

Site Preparation

In determining the location for your Megatouch ION™ video game, consideration must be given to a suitable, grounded electrical outlet. Since the game is a computerized device, it should have a separate circuit, if at all possible. If a separate circuit is not available, care should be taken to provide a clean and constant voltage. As a basic guideline, never connect the unit to a circuit that also supplies power to freezers, coolers or other high power consuming and electrical noise generating equipment. Place the game in a location where nothing will interfere with proper ventilation. The game should not be exposed to any dripping or splashing liquids. Objects filled with liquid should not be placed on the unit.

NOTE: The Elite Edge is not designed to function in an ambient temperature in excess of 95ºF or 35ºC.

Setting up your Megatouch Game

1. After removing the game from the carton, plug the game into a standard AC outlet.

2. Turn the power switch at the back of the game to ON and wait for it to go through its boot-up sequence. The game will display the Player Menu Screen.

3. The machine has been preset at the factory and therefore should not need to be adjusted, however it is recommended that the screen be calibrated (see **Screen Calibration**) and the coin and/or bill acceptor(s) be tested.

4. There are many custom settings available for the game. To customize the settings, follow the software instructions in this manual.

Game Description

The Megatouch Elite Edge model has 2 key-locked compartments: the CPU section door and the rear door. It comes equipped with a coin mech and/or bill acceptor. There are also couplers installed in the rear of the game for future hardware upgrades including linking and modem capabilities. Each game comes equipped with a wireless USB adapter which can be used to wirelessly link two Ion games together by simply turning the games on. With the addition of a wireless router, up to four games can be linked and the game(s) can also connect to the Internet. The Linksys 802.11B router is recommended. For more information, see **Wireless Setup**.

CPU Section
The CPU section is accessible from the front of the game. The CPU section houses the LCD monitor, motherboard, I/O board, power supply, hard drive, and the main harness. For bill-only games the centronics connector is also located inside the CPU section (see Figure 24). Also located in the CPU section, near the hinge of the CPU section door, is the control board. Two internal switches (**SETUP** and **CALIBRATE)** are located on the board (see Figure 24). Pressing the **SETUP** button will bring you to the Main Menu Screen (see Figure 1). See the next section for calibration instructions.

Games with Coin Mechs
To gain access to the centronics upgrade connector (to install a software upgrade) and the coin mech, you must open the hinge between the CPU section and rear housing. To do this, unlock and open the CPU section and remove the cotter pin (see Figure 24).

Rear Housing
The rear housing contains the coin box/bill acceptor, the meter and the USB port. The rear door is locked for security purposes.

General Care and Maintenance

NOTE: *THIS GAME MUST ONLY BE SER-VICED BY QUALIFIED SERVICE PERSON-NEL.*

CAUTION: *THERE ARE HIGH VOLTAGE PARTS IN THIS GAME. BE CAREFUL WHEN SERVICING THE INSIDE OF THE GAME. THE GAME SHOULD ALWAYS BE UNPLUGGED BEFORE SERVICING.*

Touchscreen/Joystick Calibration

NOTE: If you are using MegaWeb™ or connecting your game to TouchTunes® product, you must enable high resolution calibration in order to properly view Web pages or activate all of TouchTunes features. All ION machines can support this high resolution mode. To enable high resolution:

1. Press the **SETUP** button located on the control board inside the CPU section.
2. Touch the **System Menu** button on the first screen that appears.
3. Touch the **Options** button on the System Menu Screen.
4. Scroll through the options until you see **Enable Hi Resolution** and touch the box next to this option so that a check appears in the box.
5. A warning that it should not be enabled on Classic games will appear. This mode should not be enIf you have a Classic game, touch **No** to exit. If you have any other type of cabinet, touch **Yes** to continue.
6. The game will now have high resolution enabled. Touch the **X** button in the upper corner of the screen to exit out of setup. Then continue with the following screen calibration steps.

How To Calibrate:

- Find the CALIBRATE button on the control board inside the CPU section, and press it to enter screen calibration mode.
- Touch the center of the first cross that appears. Once you release your finger, a second cross will appear.

NOTE: You must hold your finger on the cross for approximately 2 seconds for the calibration to be recognized.

- Touch the center of the second cross that appears on the screen.
- Once the second cross is touched and released, another cross will appear on the screen. To test the calibration of the screen, touch the cross with your finger and slowly drag your finger around the screen. The cross should follow your movement.
- Touch the **EXIT** button.

If you have high resolution enabled, the game will prompt you to go through the same steps again for high resolution mode.

- The game will then prompt you to calibrate the joystick. Move the joystick as far left as it will go, release the joystick, and then press one of the buttons on the joystick.
- Move the joystick as far right as it will go, release the joystick, and then press one of the joystick buttons.
- Move the joystick as far up as it will go, release the joystick, and then press one of the joystick buttons.
- Move the joystick as far down as it will go, then release the joystick and press one of the joystick buttons.
- Then, without touching the joystick, press one of the buttons on the joystick to complete calibration.
- Touch the exit button.

Monitor Adjustment Procedure

For adjusting the settings on our monitors, we suggest following the procedures described below. The vertical/horizontal controls and brightness/contrast controls are located on the control board, inside the CPU section near the hinge of the door. Pressing the button labeled **Menu** on the control board will show the on-screen display on the monitor. Use the **Left** and **Right** buttons to move through the menu. Touch Menu again to select the option you want to change. Use the Left and Right buttons to change the option. Then select Menu again to deselect the option. **Auto** will automatically adjust the size and brightness. Touch the **Exit** button to exit. Adjust the monitor controls until the screens look as suggested in the following steps.

1. Set the game to the Checkerz game screen.

2. Adjust the vertical and horizontal size and vertical and horizontal position to make sure that the game screen fills the monitor screen and that the game screen is centered.

3. Adjust the brightness and contrast controls until the top sets of checkers are a rich red and the bottom set are a dark gray. The feet on the **Checkerz** character should be white. (Adjusting the brightness and contrast can also correct for a lack of sharpness.)

General Circuit Board Handling Information

Before handling any boards, observe the following procedures:

- Prevent Electro-Static Discharge by:
    1. Storing the boards in the anti-static bags in which they are shipped.
    2. Removing any static charge from your body before handling the boards.
    3. Using a ground strap when handling the boards.
- When plugging in connectors to the board, make sure the connector is inserted straight onto the header and covers all header pins.
- Do not connect any peripheral device to the board, if the power is still connected to the peripheral or if power is already applied to the board.

CAUTION: Be extremely careful when replacing the lithium battery on the motherboard. There is a danger of explosion if the battery on the motherboard is incorrectly replaced. Only replace the battery with the same type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Cleaning the Cabinet

- The cabinet should be cleaned with a damp cloth and mild detergent. Always apply the cleaner to the cloth and not directly on the game. Liquids could enter the cabinet and damage electronics inside.

Cleaning the Joystick

- The joystick should be cleaned with a damp cloth and mild detergent. Always apply the cleaner to the cloth and not directly on the game. Liquids could enter the housing and damage electronics inside.

Cleaning the Touchscreen Monitor

- The touchscreen glass should be cleaned with a damp cloth and isopropyl alcohol or a *non-ammonia* cleanser. *Do not use any abrasive or vinegar-based cleansers, as they will damage the touchscreen glass*.

NOTE: *DO NOT USE ANY ABRASIVE SOLVENTS, ACID OR VINEGAR-BASED CLEANSERS ON THE MONITOR OR SIDE DECALS. OVER TIME, SUCH CLEANSERS COULD HARM THE TOUCHSCREEN AND ERASE THE DECALS. BE CAREFUL NOT TO USE COMMERCIAL CLEANERS CONTAINING ANY OF THESE SUBSTANCES.*

Cleaning the Fans and Vents

- The fans and vents should be cleaned of any dust and grime on a regular basis to ensure proper ventilation of the game.

- To ensure proper operation of the game, it is important that all fans are operating correctly and that the airflow is unobstructed. Make sure nothing is placed inside the cabinet or next to the fan vents that would inhibit the flow of air. Also, if any fans are not operating, it is important that they be replaced.

Watchdog Timer

This game has been equipped with a feature that allows it to automatically reboot if it encounters a problem. When the watchdog timer is enabled, it will reboot the machine within 2 minutes after a failure, allowing the game to automatically reset itself if a problem arises without needing a technician present. If you want to disable the watchdog timer, set DIP switch 3 on the I/O board to the open position and reboot the game.

Wireless Setup

Each game comes equipped with a wireless USB adapter which can be used to automatically link two Ion games together by simply turning the games on. With the addition of a wireless router, up to four games can be linked and the game(s) can also connect to the Internet. The Linksys 802.11B router is recommended for use with the software.

The software allows you to configure your own network, should you choose to do so. Follow the steps below to set up your own network.

1. Press the SETUP button.

2. Touch the **TournaMAXX** button on the MAIN MENU. The Set Game Serial No. Screen will appear. At this screen, enter the game's serial number and touch **ENTER**. The game will then prompt you to enter the time zone. Scroll through the list to find your time zone and select it by touching it. The game will return to the TOURNAMAXX MENU.

3. Press the **Wireless Setup** button.

4. Touch **Configure Device** and then choose from the following options to network your games:

   Autodetect Network: The system will find and connect to the nearest available wireless network. This is the easiest way to connect.

   Search for Networks: Looks for all available wireless connections. Select a connection from the list to proceed.

NOTE: Choosing a "locked" device will prompt a key (password) request. If the selection is your own network, use your network password to gain access. If not, this indicates an outside wireless network that has been encrypted and is not accessible.

   Ad-Hoc Network: This is only for Mega-Link capability, not for connecting to the server for MegaNet.

NOTE: If you have chosen **Ad-Hoc Network**, you will be prompted to enter the SSID (network name). Create a name for

your network and enter that same SSID name for all games that you want to link. You will also be required to enter interface information. We suggest you accept the default values. If you want to manually configure these settings, consult a network advisor.

   Custom Configuration: Touching this button will prompt the user to enter the SSID (network name) for manual setup of the wireless connection.

NOTE: Wireless Internet connection does not require Manual Configuration. Only users who have changed the default SSID during router installation should change the SSID. Consult the instructions supplied with your wireless router for more information.

NOTE: If you have chosen **Custom Configuration**, you will be prompted to enter interface information. We suggest you accept the default values. If you want to manually configure these settings, consult a network advisor.

5. Once you have chosen your network connection, you can touch the **Details** button on the Wireless Device Setup Screen to display the details of the current netork.

If you want to Mega-Link your game using cables instead of wirelessly linking, change the Local Area Network option on the TournaMAXX Menu to **Ethernet**.

If you want to disable the wireless link, uncheck the **Linked Games Enabled** option on the Games Menu Options Screen.

Game Name and Score Needed for Initial Replay

Solitaire, Power Solitaire, Lone Star, and Super Lone Star will always offer a replay once the listed score is attained. The other games have to reach the score listed as well as attain the high score for the game in order to offer a replay. **NOTE**: **The available games may vary**.

Game	Score		Game	Score
11 Ball/11-Up	125,000		Mini Golf/Crazy Golf	No Replay
3 Blind Mice	150,000		Monkey Bash	No Replay
3 Some	150,000		Monster Madness	400,000
Air Shot	No Replay		Moon Drop	160,000
Around the World Golf	No Replay		Mystery Phrase	325,000
Astro Joe	120,000		Outer Spades	75,000
Backjammin	125,000		Pharaoh's Fortune	45,000
Battle 31	125,000		Pharaoh's 9	No Replay
Big Time Roller	60,000		Photo Hunt	400,000
Boxdrop	175,000		Pile High	No Replay
Boxglide	475,000		Pix Mix	350,000
Boxxi	850,000		Power Solitaire	55,000
Breakin' Bricks	400,000		Power Trivia	No Replay
Card/Castle Bandits	200,000		Puck Shot	3,000
Card/Crypt Raiders	175,000		QB Zone	65,000
Checkerz	28,000		Q-Shot	50,000
Chip Away	125,000		Quik Cell	100,000
Chug 21	250,000		Quik Chess	125,000
Conga Fish (Ion only)	No Replay		Quik Match	400,000
Conquest	30,000		Quintzee	60,000
Crazy Hearts	65,000		Quiz Show	45,000
Decked Out Uno Poker	100,000		Race Poker/Motor Match	No Replay
Domino5	200,000		Rack 'Em	200,000
Euchre Nights	5,000		Rack 'Em 9 Ball	35,000
FastTraxx (Ion only)	100,000		Royal Flash	300,000
Fast Lane	100,000		Run 21	250,000
Feeding Frosty	No Replay		Snapshot	400,000
Flash 7	125,000		Space Crusader (Ion only)	No Replay
Four Play	1,500,000		Space Adventure Golf	No Replay
F.M.V. Boxxi (Ion only)	No Replay		Speed Draw	125,000
Gender Bender	125,000		Sticker Book	No Replay
Gin Rummy	55,000		Strip Club	No Replay
GO-O-O-AL	No Replay		Super Lone Star	55,000
Great Solitaire	45,000		Super Snubbel	No Replay
H2H Gender Bender	No Replay		Tai Play	240,000
H2H Photohunt	No Replay		Take 2	110,000
H2H Safari	No Replay		Tennis Ace	No Replay
H2H Trivia	No Replay		Texas Hold 'Em	No Replay
Hoop Jones	125		Tic Tac Trivia	75,000
Hooter	No Replay		Tri-Castles	125,000
Jumble	120,000		Trip Flip	150,000
Jumble Crosswords	120,000		Tri-Towers	125,000
Let It Ride Poker	125,000		Trivia Treasure	No Replay
Let It Ride Trivia	125,000		Trivia Whiz	No Replay
Lone Star	45,000		TV Guide Mini Crossword	50,000
Lookout	400,000		Video Whiz (Ion only)	No Replay
Magic Charms	500,000		Vinci-Ball	400,000
Match'Em Up	200,000		Wild 8's/Wild Apes	400,000
Mega Bowling	125		Word Dojo	375,000
Memoree	300,000		Word Fever	155,000
Meteor Shower	200,000		Word Safari	125,000
MGA Champ. Golf	No Replay		Wordserve	200,000
			Wordster	100,000
			Zip 21	200,000

Main Menu

The Main Menu can be accessed by pressing the SETUP button inside the game. Use the Main Menu to set up all game software options.

NOTE: For help with the Options in any menu section, touch the green "?" buttons to bring up a help screen.
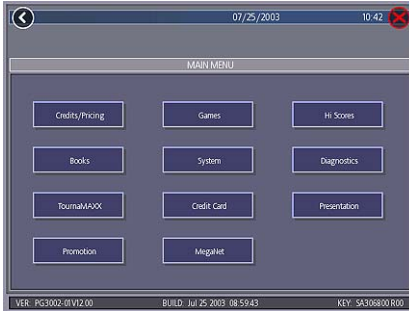
FIGURE 1 - MAIN MENU SCREEN

A summary of the Main Menu functions appears in the following table. For more detail, see the corresponding sections of the manual.

Main Menu	Available Options	Information
CREDITS/ PRICING	• Quick Price Setup • Coin-In • Value of a Credit • Coinless Coin Op • Pay Per Time • Options • Player Key Cost • Clear Credits • Free Credits	The Credits Screens allow the operator to set credit rules for all games, set up the Coin-In Menu, enable the Coinless Coin Op feature, enable the Rental Mode feature, set the cost to purchase player keys, select freeplay mode, and add or clear credits.
GAMES	• Game Setup • Options	In the Games Screens, you can edit the game list (choose which games are available and in what category they appear on the Category Menu) and select options for individual games.
HI SCORES	• View/Clear Hi Scores • Options	Touch **CLEAR ALL GAMES** to clear all high scores or select a particular game to edit high scores for that game.
BOOKS	• Books Display • Cash Settlement Setup • Cash Settlement Collection	The Books Screens display current and lifetime credits information as well as calculate and collect the location and operator fees.
SYSTEM	• Set Time • Security Setup • Set Game Serial Number • Volume Control • Set 6 Star PIN • Data Transfer • Setup Operator Keys • Options	Set the game clock, security PIN, serial number, game volume, 6 star PIN and features, and system options such as language control, 6 Star Enable, and theft deterrent. Also use this menu to transfer books data with a USB Pen and program Operator keys to enable access to the setup screens via the key.

Main Menu	Available Options	Information
DIAGNOSTICS	• Video Test	• Enters the Video Test to display the test screens. Touch the screen to cycle through test.
	• I/O Test	• Tests the function of the I/O board, DIP switches, coin meter, lockout (if applicable), and light (EVO only).
	• Touchscreen Calibration	• Allows the operator to calibrate the touchscreen. Follow the instructions on the screen.
	• Touchscreen Test	• Checks touchscreen calibration. Touch the crosshairs on the screen to make sure it is accurately following your movement.
	• View System Log	• Displays operations performed by the game.
	• Checksum Test	• Checks the hard drive for missing or corrupted files.
	• System Info	• Gives details about various hardware components in the game.
	• Joystick Calibration	• Allows calibration of the joystick. Follow the instructions on the screen.
	• Joystick Test	• Checks joystick calibration. Move the joystick and make sure the crosshairs accurately follow your movement.
TOURNAMAXX	• LAN Connection • Internet Connection • General Info • Connection Log • Set Update Time • Update From Server • Clear Database	Allows you to set up your wireless network. Also enters the TournaMAXX / TournaCHAMP Set-Up Screen if the game is registered for Tournament play. For more information, see the MegaNet® installation manual.
CREDIT CARD	• Credit Card Setup • Dial-In Setup • Credit Card Test	Enters the Credit Card Set-Up Screen if a credit card swipe is installed in your game. For more information, see the Credit Card Kit Installation Instructions.
PRESENTATION	• Operator's Presentation • Sales Person's Presentation • Operator Ad Screens	Displays a slide show designed to be presented to location owners by the operator and another slide show to be presented to operators and distributors by the sales person. Also allows the operator to create ad screens and add custom screens created on a personal computer.
PROMOTION	• My Merit	• Enables a feature permitting players to create custom accounts. Also displays individual player data and allows the operator to back up or restore My Merit data.
	• Merit Money	• Sets time periods in which location owners can use the 6 Stars feature to offer free credits to encourage game play.
	• Promo Credits	• Sets time periods in which the game offers a free credit while in Idle Mode.
	• Options	• Enables My Merit, Merit Money, and Promo Credits features.
MEGANET	• Entertainment Channel • Premium Erotic • Prize Zone • MegaWeb • Operator Web Access • Hot Topics • Options	Enters the MegaNet Set-Up Screen if the game is registered for TournaMAXX/TournaCHAMP play. Features must be enabled for the corresponding button to appear. For more information, see the MegaNet/ TournaMAXX installation manual.

Credits/Pricing Menu

Quick Price Setup *- This feature is only available in U.S. games.*

Quick Price Setup allows the operator to make general pricing changes without entering the Games Menu.
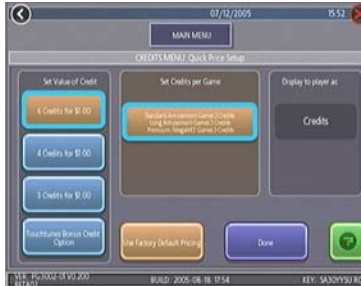
FIGURE 2 - QUICK PRICE SETUP SCREEN

6 Credits for a Dollar (default setting): Sets each game to the following price settings:
NOTE: The Coin-In Table cannot be adjusted with **6 Credits for a Dollar** selected.

COIN INPUT	COIN VALUE	COINS	=	CREDITS	&	METER PULSES
1A	25¢	1		1		1
2B	25¢	2		2		2
3C	25¢	3		4		3
4D	25¢	4		6		4

NOTE: If the game is set to 3 or 6 Credits for a Dollar, prices will display as Credits.

4 Credits for a Dollar: Sets each game to the following price settings:

COIN INPUT	COIN VALUE	COINS	=	CREDITS	&	METER PULSES
1A	25¢	1		1		1
2B	25¢	1		1		1
3C	25¢	1		1		1
4D	25¢	1		1		1

3 Credits for a Dollar: Sets each game to the following price settings:

COIN INPUT	COIN VALUE	COINS	=	CREDITS	&	METER PULSES
1A	25¢	1		1		2
2B	25¢	3		2		3
3C	25¢	4		3		4

TouchTunes Bonus Credit Option: Sets jukebox credits to the following settings on the Megatouch Combo Jukebox or MegaTunes unit. To see the TouchTunes credit settings, enter the Coin-In Menu after touching the TouchTunes Bonus Credit button. If you are linking the game to a TouchTunes unit, you should select this option for correct jukebox pricing.

COIN INPUT	COIN VALUE	COINS	=	CREDITS	&	METER PULSES
1A	25¢	2		1		2
2B	25¢	3		2		3
3C	25¢	4		3		4
4D	25¢	8		10		8
5E	25¢	20		26		20

The operator can also use this screen to determine whether prices are displayed to players as credits or monetary amounts, and set the cost of Standard Amusement, Long Amusement, and Premium/MegaNETgames.Touch the **Use Factory Default** button to restore default values.

ELITE EDGE ION OWNER'S MANUAL PM0484-05

Coin-In Menu

FIGURE 3 - COIN-IN MENU

Game cost can be controlled two ways: by changing the number of credits required to play a game or by changing the cost of a credit. The Coin-In Menu allows you to adjust the cost of a credit, as well as provide a way to give players "bonus" credits for depositing a higher amount of money. Use the left and right arrows to change the number of credits.

When programming the Coin-In Menu, Channel 1 is set for the lowest value coin, Channel 2 for the next highest value, etc. Meter pulses are independent of credits and only track the unit of currency. Players are given an incentive to deposit more money by giving them "bonus" credits for depositing larger denominations. Coins may be deposited in any combination of values and the game will automatically register the highest number of credits for the total amount of coins deposited. Once a game is played, any remaining fractional credits are erased.

Generally, most countries have a factory default setting. This setting can be adjusted (as described above), but will return if the game memory is cleared. Some programs, depending on the key used, have a currency default display located to the left of the coin inputs. It shows the currency value for each of the coin inputs. This display is used as a

guide and is not used in any calculations. Touch the currency default display to hide/show the display.

Coinless Coin Op Menu

When enabled via the Options button on the Credits/Pricing Menu, the Coinless Coin Op feature allows the operator to charge on a per-game or per-time basis without players inserting money into the game. The total amount owed after gameplay is tallied by the machine and collected by the location owner. Location owners reset the game with a PIN after collection.
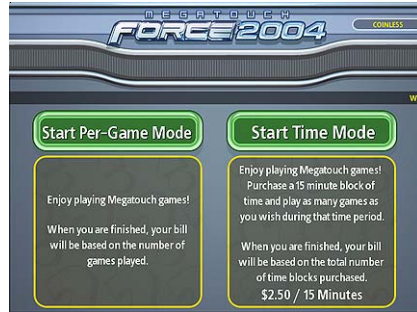
FIGURE 4 - PLAYER MENU IN COINLESS COIN OP (TIME AND PER GAME MODES BOTH ENABLED)

Certain features will not be available in Coinless Coin Op Mode, such as MegaNet content, Merit Money, Promo Credits, Free Credits, TouchTunes® music. Pricing for these features can only be displayed in currency values, not credits.

Settings

Touching the Settings button allows the operator to choose whether players can play Per Game, Per Time, or both when the game is in Coinless Coin Op mode. Per Time pricing can be changed on this screen with the up and down arrows. The currency amount will apply to each 15-minute time block selected by the customer.
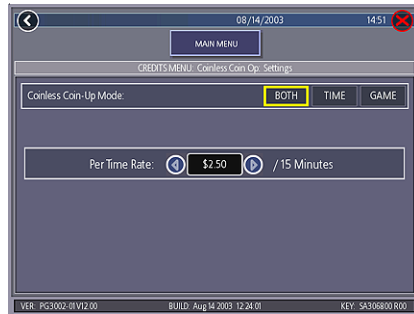
FIGURE 5 - COINLESS COIN OP MENU - SETTINGS SCREEN

Setting the PIN

Touch the Set PIN button on the Coinless Coin Op Menu to program the PIN. The number can be from 1 to 5 digits.

NOTE: The Coinless Coin Op PIN can also be set from the Player Menu. Touch the Options button, enter the 6 Star PIN, and touch the CCO Set PIN button.

Disabling the Money Inputs

It is recommended that the money inputs be disabled when the game is in Coinless Coin Op mode. Unplug the power and signal harness connected to the bill/note acceptor and the harness connected to the coin mech (if applicable) to disable the inputs.

Per-Game Mode

When players choose this mode, a running total of the amount owed is maintained and displayed in the CREDITS box on the screen. The total is tabulated after each game or function. The location owner then collects the total amount owed at the end of gameplay. If there is no activity for 10 minutes, the machine will disable and the amount owed by the player will display on screen. No further gameplay can occur until the machine is reset by a location employee using the PIN.

Time Mode

The price per 15-minute time block will be displayed before players choose this mode. During gameplay, the time remaining and amount owed by the player will be displayed on screen. When the time block runs out, players can purchase additional time. Otherwise, the machine will disable and the amount owed by the player will display on screen. No further gameplay can occur until the machine is reset using the PIN. If the player leaves the game before the purchased time block has ended, the game can be reset using the PIN.

To Enter This Screen, Touch "Pay Per Time" on the Credits Menu

FIGURE 6 - PAY PER TIME SCREEN

Resetting or Freezing the Game

The game can be reset at any time using the pre-programmed PIN. Once gameplay totals have been tallied by the machine, the attendant can also choose to freeze the game to prevent more activity until the transaction is complete. The Reset or Freeze buttons are accessible through the Options button on the Player Menu after touching the Coinless Coin Op button. An alarm will begin to sound after 3 failed attempts to enter the valid number when entering the PIN to reset the game. The alarm will terminate when the machine is rebooted, the operator SETUP button is pressed, or the correct PIN is entered.

Rental Mode

When enabled via the Options button on the Credits/Pricing Menu, Rental Mode allows players to purchase a block of time and use it to play as many games as they want.

To set the value of a credit in Rental Mode, select **Pay Per Time** from the Credits Menu. Touch the arrows on either side of the time interval to adjust the number of minutes of play given for each credit. To disable any row, set the minute value to zero.

Certain features will not be available in Rental Mode, such as MegaNet, Merit Money, Promo Credits and Free Credits. Rental mode is also unavailable with linked games.

NOTE: It is recommended that you clear the books when toggling Rental Mode on and off in order to ensure accurate bookkeeping.

Games Menu

Game Setup

The game list and prices, as well as game options, are programmed using these screens. The first screen shows the various game categories and allows access to the following general settings for all games.

To Enter This Screen, Touch "Game Setup" on the Games Menu and Select a Category

FIGURE 7 - GAMES MENU: GAME SETUP

Enable All Games Into Menu: Turns on all games (certain games which were previously displayed in the Game Setup have been turned off in this software) and defaults the price settings.

Factory Default Games Into Menu: Returns the Game Setup to its default settings. Games that were not originally enabled will be turned off and all price settings will be reset.

When you touch a category name, the next Game Setup Screen shows the game positions available for that category and the price for each game, with the list at the bottom showing all games available for the selected category. In categories with Merit-thon games, players who choose Merit-thon play one round of three different games in that category for one combined score.

The Game Setup Screen also allows you to make these general changes:

Default Games: Resets the selected category menu to its default game and price settings.

Clear One: Clears a selected item from the player's game menu.

Clear All: Clears all games from the player's game menu.

Enable All Games: Turns on all games within the selected category and defaults the price settings.

To customize a particular game list, first select a category on the first Game Setup Screen. On the second screen, touch **Clear All** to clear the game list. Choose the menu position you want a particular game to occupy by touching that position, then touch the desired game name from the game list on the bottom of the screen. Repeat until all desired games appear in the menu (a game cannot appear in the list more than once). Games already in the menu will be red in the game list at the bottom of the screen.

To adjust the price, touch the credit or currency value next to each game.

Some games support a continue function. In the cost to continue column, games without this function will display N/A. Games that support continuation will show a credit value. The cost to continue is adjustable on a game by game basis. Touch the credit value button to change the amount. Hit **NEXT** to return to the Games Category page.

NOTE: The default Cost to Continue price is the same as the default cost to play the game; however, the Cost to Continue does not need to be the same amount as the orignal price.

Hi Scores Menu

View/Clear Hi Scores

Use this menu to manage hi scores. The first screen allows you to clear all scores for all games by touching **Clear All Games**. To edit the hi scores for an individual game, select that game on the first screen.

To Enter This Screen, Touch "View/Clear Hi Scores" on the Hi Scores Menu and Choose a Game
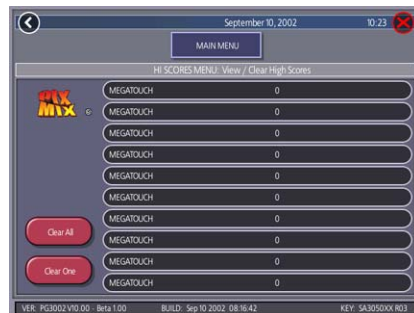
FIGURE 8 - HI SCORES MENU:
VIEW/CLEAR HI SCORES SCREEN

Touch **Clear All** to remove all hi scores for that particular game or select an individual score and touch **Clear One** to remove that particular score only.

Books Menu

The Books Screens display the current and lifetime credit totals for each game, as well as the percentage of credits played per game (the percentage for each game is the total number of credits played on that game divided by the total number of credits entered into the machine).

Books Display

To Enter This Screen, Touch "Books Display" on the Books Menu

FIGURE 9 - BOOKS MENU:
BOOKS DISPLAY SCREEN

The books information can be sorted in three ways with the button that toggles through the sorting categories. **Unsorted** displays the books information in the standard order. **Sorted by Current** displays the current credits for each game from most to least played. **Sorted by Lifetime** displays the lifetime credits for each game beginning with the most played game.

Touch **TournaMAXX Statistics** or **Tournament Statistics** to get the books information for that play only. Touch **Clear Current** to erase all current books data. The date the data was last cleared will appear at the top right of the Books Screen.

Touch the **+** above Total Credits to view Current and Lifetime credits for each game mode. Touch the button again to minimize this screen.

To Enter This Screen, Touch "Books Display" on the Books Menu and Choose a Game Name

FIGURE 10 - BOOKS MENU: BOOKS DISPLAY SCREEN WITH GAME SELECTED

Touching a game name will display the current and lifetime credit totals*, broken into 1-4 player, linked game, and Megatouch Nation plays (Ion only). It also shows the shortest, average, and longest playing times for that game.

Touching Trivia or Power Trivia displays totals by category.

Books Display also shows coin input data, as well as Promotional Credits, Merit Money, and Coinless Coin Op totals (when these features are enabled). Touch the **+** above Total Coins to display individual coin input statistics and MegaNet® Credits to display the totals for each MegaNet® category. Touch the button again to minimize this screen.

NOTE: Books data can be exported to a file USB pen via the System Menu/Data Transfer/Export Books feature. The .data file can then be viewed with a word processing program after connecting the storage device to a personal computer. The file will display basic game information such as the software version, the game serial number, and date/time information relating to books data. The file will also show the current and lifetime credit totals, as well as credit totals for each game featured on the machine.

Cash Settlement Setup

The Cash Settlement Screens are used to calculate the percentage of earnings the operator and location will receive, as well as any fees collected by the operator. This will help to offset MegaNet operation costs.

To Enter This Screen, Touch "Cash Settlement Setup" on the Books Menu and touch "NEXT"
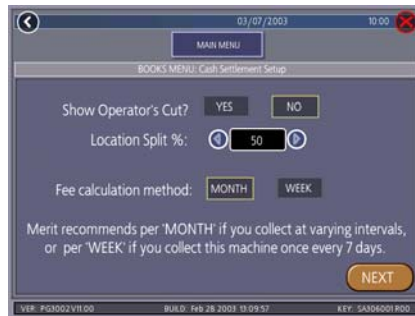
FIGURE 11 - BOOKS MENU: CASH SETTLEMENT SETUP SCREEN

The first screens allow you to set up the Cash Settlement Screen. Choose YES or NO to display the operator's cut on the Cash Settlement Collection Screen and enter the percentage of revenue the location will receive. Also, select the fee calculation method. Select per month if you do not make regular weekly collections or per week if you collect every 7 days. Then touch NEXT.

NOTE: Monthly fee collections are based on 4.3 week month. If you change your fee calculation method, the game will auto adjust the fees by multiplying or dividing by 4.3 and rounding to the nearest penny.

NOTE: Make sure the time and date are set on the game in order to ensure correct fee calculation.

The next screen allows you to set up the fees. The amounts can be changed on screen by touching the amount itself and using the keypad to enter a dollar figure. The other two columns display the cumulative totals for each fee and the totals for the current collection period. Fees are calculated on a prorated, per-day basis. Touch the NEXT button to display more groups of fees. After setting up the fees, touch FINISH to save your changes.

To Enter This Screen, Touch "Cash Settlement Setup" on the Books Menu and touch "NEXT" Twice

FIGURE 12 - BOOKS MENU:
CASH SETTLEMENT SETUP SCREEN

To Enter This Screen, Touch "Cash Settlement Collection" on the Books Menu
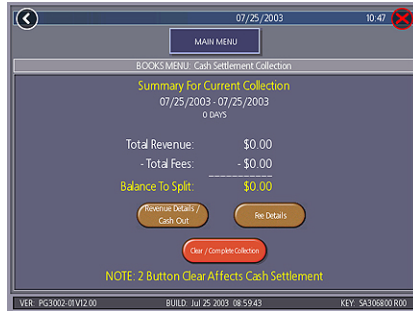
FIGURE 13 - BOOKS MENU:
CASH SETTLEMENT COLLECTION

Cash Settlement Collection

The Cash Settlement Collection Screens will display the balance (total revenue minus total fees) to be split between the operator and the location.

Touch **Revenue Details/Cash Out** or **Fee Details** for breakdowns and **Clear/Complete Collection** to finish. Cash Settlement totals will reset once collection is complete.

System Menu

FIGURE 14 - SYSTEM MENU

Set Time	The Set Time Menu allows you to set both the time and date on the game. Time is shown in 24-hour, "military" time (e.g. 5:00pm = 17:00). Use the up and down arrows to set the time and date.
Security Setup	The operator can set the PIN number and select which of the features (Coin-In Menu, Free Credits, Game Menu, Hi Scores, Books, All Options, and Set 6 Star PIN) will be protected by the PIN. To change the PIN, you must first enter the existing PIN (the default PIN is **0000**), then enter a new 4-digit number and touch **SET** on the keypad. The game will prompt you to re-enter your PIN to confirm. After confirming your PIN, touch the button for each of the features you wish to protect with the PIN.
Set Game Serial Number	Use this screen to enter the game's serial number using the keypad.
Volume Control	Touch the volume control button to adjust the volume up or down. This screen allows you to sample the sound volume without exiting the screen. The on-screen volume control can also be accessed using 6 Stars.
Set 6 Star PIN (only appears if PIN is enabled)	Brings up the Set 6 Star PIN Screen via the Options button on the Player Menu. Set the 6 Star PIN (between one and six digits) using this screen. You can enable this feature and choose which options will be accessible by 6 Stars using the System Menu: Options Screen. Touch an option box under System Menu: Options for on-screen help.
Data Transfer	Transfer information (Books data, My Merit data and ad screens) using a USB Pen.
Setup Operator Keys	Use this screen to program or erase Operator keys to enable or disable access to the setup screens by using the key.
Options	For help with the Options in any menu section, touch the option box to bring up a help screen.

Diagnostics Menu

FIGURE 15 - DIAGNOSTICS MENU

Video Test	Touch the screen to cycle through a series of video test screens.
I/O Test	Tests the SETUP and CALIBRATE buttons, all coin channels, the coin meter, and the coin lockout feature (if applicable). A green light next to the appropriate button will register each time that item is tested, and the number next to the item should increment by one with each test. The screen also displays which DIP switches are on or off.
Touchscreen Calibration	Follow the on-screen instructions to calibrate the touchscreen.
Touchscreen Test	Allows you to check the touchscreen calibration accuracy. The crosshairs should follow your finger exactly when you move it across the screen.
View System Log	Displays a log of all operations performed by the game since the log was last cleared. This information is helpful for customer service in troubleshooting your game.
Checksum Test	Checks the hard drive for missing or corrupted files. With STOP ON ERROR? set to YES, a message indicating which file is corrupted will be shown whenever the game encounters an error. With STOP ON ERROR? set to NO, a list of corrupted files will be displayed when the test is complete. If errors are detected, the software on the drive may need to be reloaded. If this does not solve the problem, the drive may require replacement. The test could take up to 30 minutes.
System Info	Gives details about the following: • processor type and speed • motherboard manufacturer • amount of memory • Ethernet card manufacturer • sound chip type • video chip type • touchscreen manufacturer • hard drive manufacturer and capacity • modem part identification number • fan speed • status
Joystick Calibration	Follow the on-screen instructions to calibrate the joystick.
Joystick Test	Allows you to check the joystick calibration accuracy. The crosshairs should follow the movement of the joystick.

Presentation Menu

The Presentation Menu features a slide show for location owners and another slide show for operators and distributors. This menu also allows operators to create ad screens and add custom screens created on a personal computer.
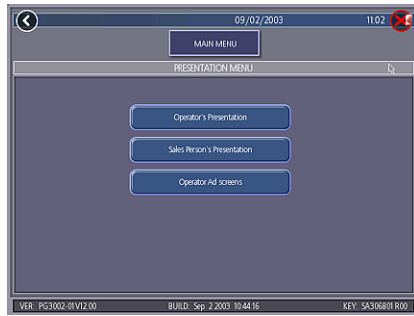
FIGURE 16 - PRESENTATION MENU

Operator's Presentation

This presentation is designed to be shown to location owners by the operator. It demonstrates how to maximize earning potential with the game and increase profit with additional products.

FIGURE 17 - OPERATOR'S PRESENTATION SAMPLE SCREEN

Sales Person's Presentation

This presentation is designed to be shown to operators and distributors by the sales person. In addition to illustrating the revenue potential of the games, it gives details on available products and game content.

FIGURE 18 - SALES PERSON'S PRESENTATION SAMPLE SCREEN
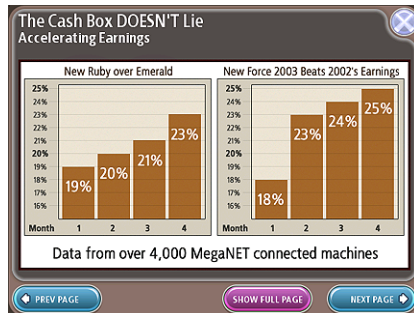
FIGURE 19 - SALES PERSON'S PRESENTATION SAMPLE SCREEN
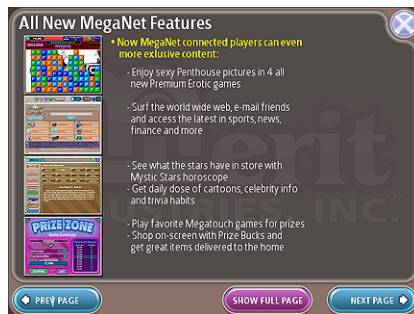
FIGURE 20 - SALES PERSON'S PRESENTATION SAMPLE SCREEN

Operator Ad Screens

A total of 24 advertising screens can be created with the software and added to the game. The ads will appear along with the other attract screens when the game is in idle mode. Custom images for ad screens can also be added to the game using an appropriate storage device for your game (USB pen or CD). Touch the green **?** buttons on each screen for information on how to create ad screens and add custom screens to the machine.

In addition, a program for adding up to 120 additional ad screens can be downloaded from our Web site (www.meritind.com) in the Support/Software Downloads section.

FORCE and ION games only: A USB Pen Kit (kit number KAV-100-008-01) is available. To order, contact your local distributor.

Promotion Menu

The Promotion Menu is designed to encourage player interest. Use the Options button to enable each feature.

FIGURE 21 - PROMOTION MENU

My Merit

The My Merit feature allows individual players to create custom accounts, accessible via PIN numbers. Accounts can be created by touching the **My Merit** button on the Player Menu or by accepting the option to create an account after achieving a Hi Score.

FIGURE 22 - MY MERIT OPTIONS

Players will then have the choice to log in to their accounts through the My Merit button on the Player Menu and have personal data stored on the machine. Players can view their hi scores and the number of games they've played in the My Merit mode for the last year.

NOTE: My Merit data will be cleared when a software update is performed. Be sure to back up the data before updating the game. Conversely, backing up data onto the USB pen will also overwrite any existing My Merit data on the USB pen.

View Player Data

Touch **View Player Data** after selecting **My Merit** from the Promotion Menu to bring up a list of all players with My Merit accounts. Touching a player's name will bring up the PIN, total number of games played, and date the account was created. The **Show Hi Scores** button will display a list of the games on which the player has the hi score and the score itself. The operator can also reward the player with free credits on the View Player Data screen.

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Show Game Play Frequency

This feature shows the number of games played by each My Merit player. The operator can choose whether to display all totals or just those that fall within a certain date range.

Show Player Hi Scores

Selecting a game name under this feature will bring up the Hi Scores of each My Merit player for that game, as well as the date the score was achieved. The operator can choose whether to display all Hi Scores or just those that fall within a certain date range.

Backup/Restore

My Merit data can be backed up or restored with a USB pen. After connecting a pen to the machine, touch this button to proceed with backing up or restoring all My Merit data. USB pen kits (kit number KAV-100-008-01) are available. To order, contact your local distributor.

NOTE: Restoring My Merit data from a storage device will erase any My Merit data currently on the game.

Merit Money

The Merit Money screens allow location owners to encourage game play by offering free games (not free credits) at certain time intervals via the 6 Star feature. Select days of the week, time frames, and the number of free games (1-10 per day) to be awarded, as well as a PIN number for location owners to use in order to access Merit Money using the 6 Stars feature. Location owners can enable Merit Money by entering that specific PIN in the 6 Stars screen. One free game is given away each time the location enters the code until the predetermined daily limit is reached. Free games expire after 10 minutes, when money is deposited into the machine, or when the Merit Money time period comes to an end.

Promo Credits

The Promo Credits feature generates interest by offering operator-controlled free credits while the game is in idle mode. Select days of the week, time frames, idle time (number of minutes the game would be in idle mode before free credits are offered) and the number of credits (1-10) to be awarded. A message announcing that free credits are available will appear on the screen during idle mode when Promo Credits go into effect. Promo Credits expire after 10 minutes or when the Promo Credits time period comes to an end.
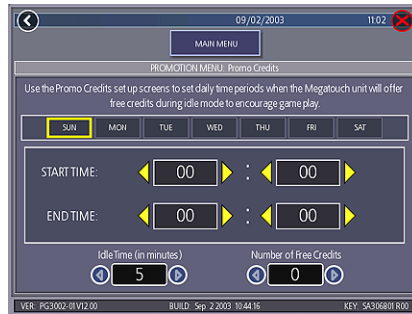

FIGURE 23 - PROMO CREDITS SCREEN

Megatouch Player and Operator Keys

Megatouch Ion games use player keys to store gameplay and log in information and offer new features to players. Operator keys are used to make it easy for operators to enter setup to service machines. The keys are activated by touching them to the dongle socket on the game (see Figure 24).

Operator Keys

Operator Keys can be programmed to make it possible to access the Main Menu Screen without opening the game. Operator keys (with black handles) are provided with your Ion game. Additional Operator Key Kits (part number KAV-111-002-01) can be purchased from an authorized Merit distributor.

To program an Operator Key:
1. Press the SETUP button to enter the Main Menu Screen.
2. Touch the **System** button and then touch **Setup Operator Keys.**
3. Touch the **Set Key** button. The game will prompt you to touch a key to the dongle socket on the game.
3. Touch the key to the socket and press **Okay**.
4. When prompted, remove the key and touch **Okay**.
5. The game will prompt you to enter a PIN for the key. Enter a PIN and touch **Set New PIN**.

NOTE: The PIN for each operator key can be set to the same number, if desired. Additionally, one key can be used for any number of games.

Repeat these steps for each Operator Key. Once the key is programmed, simply touch a programmed key to the dongle socket and enter your PIN when prompted. The Main Menu Screen will then display.

Up to 4 different Operator Keys can be programmed on one game. To clear a programmed key, enter setup, touch **System** and then touch **Setup Operator Keys**. Touch the key to the dongle socket, then press the **Erase Key** button.

Player Keys

The Player Key stores My Merit and Tournament login information and Mega Level game levels and codes by touching the key to the dongle socket. Using a Player Key will also earn players a Megatouch Nation sweepstakes game each month. Players who reach a designated score can enter a drawing for a monthly prize.

Two player keys (with colored handles) are included with your Ion game to give to players to encourage use. Additional Player Key kits can be purchased from an authorized Merit distributor (part number KAV-111-001-01). Players can also purchase keys, for a set number of credits, on connected games. Operators may set the cost of these credits by pressing the SETUP button and then touching the **Credits** button on the Main Menu Screen. Touch **Player Key Cost** and use the arrows above and below the credits to set the cost.

Megatouch Nation Contest
(Available where legal)

NOTE: Ensure the game clock is set to the correct time, as it will affect Megatouch Nation.

The operator can charge additional credits to play Megatouch Nation games, if desired. Press SETUP to enter the Main Menu Screen. Touch **System** and then **Options**. Page through the options until you see **Enable Megatouch Nation**. If you want to price these games at a premium, use the arrows next to Game Upcharge to select the additional credits. To disable Megatouch Nation, touch the check next to **Enable Megatouch Nation** to make it disappear.

DIP SWITCH SETTINGS

The following table provides information on the functionality of the hard DIP switches in Megatouch games. Make sure to read the information in the **Notes** column to determine what is affected when performing these functions. After performing any DIP switch function, make sure to follow the instructions on the screen. In most cases, you will be instructed to reset the DIP switch in order to reboot the game. If you fail to reset the DIP switch before rebooting, it could result in corruption of the hard drive.

NOTE: The DIP switch functionality is built into the software. To access the DIP switches through the software: Turn off the game. Set DIP switch 1 to the closed position. Turn power on. When the message **Please reset DIP 1 to proceed** appears, reset DIP 1 to the open position. The Merit diagnostics page will appear. Touch **?** for information on DIP switch functionality. Touch the specific DIP switch to activate it. Touch **X** to exit.

ION 2006, FORCE 2003 / MAXX Ruby and greater		
DIP#	**Function**	**Usage/Notes**
8	Motherboard configuration & checksum test	• Configures the CMOS settings on the motherboard to Merit specifications and checks the files on the hard drive. A checksum test should be performed when the game is locking up or rebooting. If the test fails, the program should be reloaded onto the hard drive. After reloading, perform another checksum test. If it fails again, the hard drive should be replaced.
6	Hardware configuration	• Identifies system hardware and configures the motherboard. A hardware configuration occasionally needs to be performed after a kit is installed and the touchscreen is not responding to touch or the calibration is off.
5 & 7	Memory clear for TournaMAXX™ and TouchTunes®	• Clears the login name, password, access phone number, and all call-in settings for TournaMAXX users. • Clears all the loaded albums for TouchTunes users. • Clears current books, coin-in, high scores and resets the software options. A memory clear should be performed when a game is not able to connect to TournaMAXX and there is some question about the information in the Dial-Up Network Screen being correct. After performing a memory clear, TournaMAXX setup information must be re-entered, and an **Update From Server** should be performed. **NOTE:** TournaMAXX games must perform **an Update From Server** BEFORE performing a memory clear.
4 & 7	Complete memory clear	• Clears ALL memory on hard drive including the TournaMAXX player database, TournaMAXX settings, advertising screens, bookkeeping, high scores, coin-in, options, etc. It resets the game to the factory defaults. It also marks bad sectors on hard drive. A complete memory clear should only be performed when the game is locking up or resetting and it has passed the checksum test. After performing a memory clear, the player database should be reloaded, TournaMAXX setup information must be re-entered, and an **Update From Server** should be performed. **NOTE:** TournaMAXX games must perform an **Update From Server** BEFORE performing a complete memory clear.
3	Watchdog Timer (EVO, Elite Edge, Wallette and Fusion games)	• When the watchdog timer is enabled, it will reboot the machine within 2 minutes of a failure, allowing the game to automatically reset itself if a problem arises.

CONNECTING A PRINTER (GERMAN GAMES ONLY)

To connect a printer to the game as needed:

1. Locate the printer port in the back of the game (see Figure 25).

2. When the game enters idle mode, connect the printer to the printer port on the game.

NOTE: Some printers may cause the game to reboot. Once the game has rebooted and entered idle mode, the printer will begin printing. Do not disconnect the printer until it is finished printing.

Um einen Drucker an eine Maschine anzuschliessen:

1. Den Druckeranschluss hinten am Gerät feststellen (Siehe Fig. 25).

2. Wenn das Geraet in den Leerlauf uebergeht, den Drucker am Druckeranschluss des Geraets anschliessen.

BEMERKUNG: Bei bestimmten Druckern rebootet das Geraet. Nachdem das Geraet dann in den Leerlauf uebergeht, beginnt der Druckvorgang. Den Drucker bitte nicht abschalten bevor der Druckvorgang beendet ist.

Merit Industries, Inc.
Troubleshooting Guide for *Megatouch Ion™ Games*

PROBLEM	CORRECTIVE ACTION
• **no power** • **bill acceptor motor does not run** • **no flash on the monitor screen** • **no cooling fans operating** • **no output from power supply**	• Check that the power cord is connected to a "live" outlet. • Check that the power switch is on. • Check that the power cord is connected to the game power supply. • Check that the power supply's voltage select switch is set to the proper voltage. • Check the harness connections to the on/off switch and circuit breaker. • Check the circuit breaker for an "open". • Check the A/C harness connection to the power supply. • Check the line cord.
• **no video** • **no cooling fan operation** • **screen is blank** • **A/C power to the monitor and bill acceptor** • **no output from power supply**	• Check the power on jumper wire located on the motherboard. It should connect J2 to pin 21 of Panel 1. If this jumper wire is missing or not connected between the correct pins, it may prevent the power supply from turning on. For more information, see Tech Note 52. • Check the D/C harness connection to the motherboard. • Check the A/C harness connection to the power supply.
• **no video** • **cooling fans are working** • **there is a sound when coins are deposited**	**Radion, Classic and Upright games:** • Check the video cable connections to the motherboard and the monitor. • Check the AC power harness to the monitor. • Radion and FORCE Upright monitors will display a test pattern on the screen when the video cable is disconnected from the motherboard and the monitor has power. Disconnect the video cable and if there is no test pattern; replace the monitor chassis board. **EVO, Elite Edge, EVO Wallette, Fusion, Elite and Vibe:** • Check the video cable connections to the motherboard and the LCD display (and the monitor control board in EVO and Fusion games). • Check the +12 volt supply voltage to the LCD display (yellow wire +12, black wire ground) • Check the harness connections between the PC boards on the back of the LCD display. • Replace the LCD display.
• **no video** • **constant beeping or a sequence of beeps**	• The memory card (DIMM) may not be seated properly. Reseat the DIMM or replace it.
• **no video** • **no sound when coins are deposited**	• Check all connections to the motherboard. • Reseat the DIMM. • Replace the motherboard or send it for repair.
• **poor picture quality**	• Adjust Brightness, Contrast, Horizontal, and Vertical controls with monitor controls.
• **coin jam**	• Check the coin mech and coin chute for coins blocking the pathway. • Make sure the coin harness is connected between the normally open and common terminals on the coin switch. • Disconnect the bill acceptor and the coin switch one at a time to narrow down the problem. • Check the coin harness for pinched or damaged wires. • Disconnect the coin harness from J1, J3, J7, and J8 of the I/O board. If the coin jam still appears, the I/O board will have to be sent for repair. *(NOTE: The Radion cabinets have an optical coin switch.)*
• **meter not advancing**	• Check connection at I/O board. • Check wiring at *J2 METER* connector on I/O board.

Merit Industries, Inc.
Troubleshooting Guide for *Megatouch Ion™ Games* continued

PROBLEM	CORRECTIVE ACTION
• **meter not advancing**	• Check connection at I/O board. • Check wiring at *J2 METER* connector on I/O board.

• **game locks up or resets while being played or in the attract mode**
 • **no movement on the screen**
 • **power has to be cycled off and on to get the game to function again**
	• Check the output voltages from the power supply:
	
	 Enhance SFX 1211J
	 Red wire +5 volt
	 Yellow wire +12 volt
	 Blue wire -12 volt
	 White wire +5 volt power good
	 Violet wire +5 volt VSB
	 Black wire ground
	 Brown wire +3.3 volt
	
	 • Clean the vents and the fans of any dust and dirt that may interfere with airflow.
	 • Clean the CPU cooling fan on the motherboard.
	 • Replace the CPU cooling fan if it is not operating properly.
	 • Reseat the DIMM on the motherboard.
	 • Clear memory with the following procedure:
	  • Turn off the game.
	  • Press and hold the **Setup** and **Calibrate** buttons.
	  • Turn the game on and keep holding the buttons until the screen displays "TWO BUTTON CLEAR DETECTED RELEASE BUTTONS". This should take about 30 seconds.
	  • Release the buttons. This will clear high scores, clear the books and reset options, and reset the game menu and coin menu to their factory settings.
	 • Perform a checksum test on the hard drive:
	  • Turn off the game.
	  • Turn on DIP switch 8 on the I/O board.
	  • Turn on the game. The test will take about 10 minutes.
	   • A failure will cause the test to stop.
	   • A passed test will display "DRIVE CHECKSUM COMPLETE RESET ALL DIP SWITCHES TO REBOOT MACHINE".
	  • With power on, turn off DIP switch 8.

• **game locks up with "invalid key for version PG3002 – V XXXX"**	• Check the program number on the security key. It should be compatible with the program on the hard drive. • Check the contacts on the security key socket. Lift up on the contact on the bottom of the socket and make sure there is a good connection to the base of the security key. • Check the USB cable that connects the I/O board to the motherboard. • Try another security key with the same program number or test the security key in another game with the same program version.
• **"INVALID KEY" message while downloading software to the hard drive**	• If the security key was replaced before the download: • The motherboard did not boot from the DVD drive. • Check that the DVD drive is set as master. • Check the ribbon cable connections between the DVD drive and the motherboard. • Try another DVD drive or another set of discs.

Merit Industries, Inc.
Troubleshooting Guide for *Megatouch Ion™ Games* continued

PROBLEM	CORRECTIVE ACTION
• the screen displays MAXX and not ION and the H2H category is missing	When the game is turned on, it will check the type of touchscreen controller, motherboard and hard drive. If one of these does not match with FORCE hardware, the game will power up and display "MAXX" on the screen and it will not have the H2H category. • Make sure the game is only using ION hardware.
• game will not download disc	• Make sure the disc is installed correctly, with the logo facing up. • Check for scratches or a defective disc. • Try a different DVD drive or another disc. • If you're downloading a disc set, make sure each disc is of the same revision.
• "ERROR READING DRIVE C"	• This message can be caused by the hard drive or in some program versions, a coin jam while the game is turned on. 1. Turn the game off. 2. Locate DS 1, position 8 and turn it on. 3. Turn on power to the cabinet. This will start the hard drive checksum test, which should take about 20 minutes to complete. 4. When the hard drive passes the test it will display a "CHECKSUM GOOD" message and continue to boot up into the game attract screens. This indicates a coin jam. 5. When the hard drive fails the test, the game will lock up with a "CHECKSUM ERROR" message, which will stay on the screen until the power is turned off. In this case, the hard drive will have to be replaced.
• "DISK BOOT FAILURE"	This message indicates the motherboard is not receiving data from the hard drive and has locked up. • Check the IDE ribbon cable connections to the motherboard and hard drive. • Check the power to the hard drive. It should have +5 volts, +12 volts, and ground.
• "QUANTUM FIREBALL, SMART FAILURE DETECTED, BACK UP HARD DRIVE"	The self-diagnostics on the hard drive has detected an error. • The hard drive will have to be replaced.
• "CRITICAL ERROR ABORT RETRY FAIL" or "BAD COMMAND OR FILE NAME" error	• Try reloading the program onto the hard drive with a different set of update CD's compatible with the security key. If it will not accept the download, try another CD-ROM drive. If it still does not work, replace the hard drive.

Elite Edge Ion Diagrams
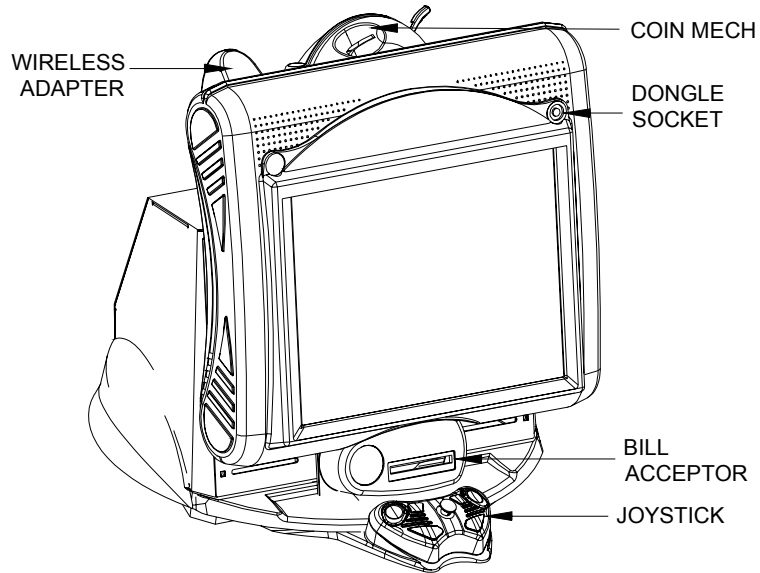
FIGURE 24 - FRONT VIEW OF ELITE EDGE ION
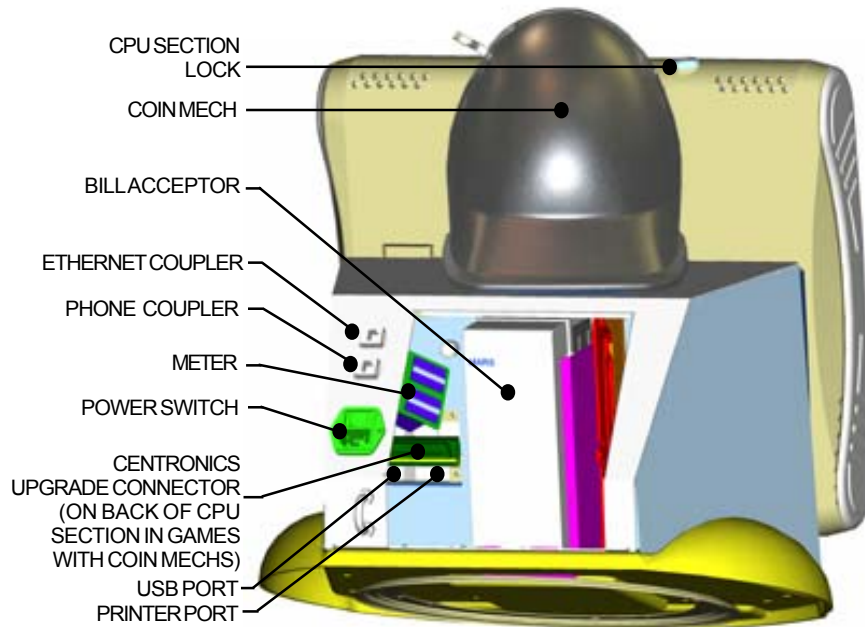
FIGURE 25 - REAR VIEW OF THE ELITE EDGE ION WITH REAR DOOR OPEN

COTTER PIN INSTALLED
(ONLY IN GAMES WITH COIN MECHS)

CPU SECTION
LOCK

WIRELESS
ADAPTER

POWER
SUPPLY

CENTRONICS UPGRADE CONNECTOR
(BILL-ONLY GAMES)

HARD DRIVE

MOTHERBOARD

MONITOR
CONTROLS

SETUP

CALIBRATE

SECURITY
KEY

TOUCHSCREEN
CONTROLLER

DETAIL VIEW OF
CONTROL BOARD
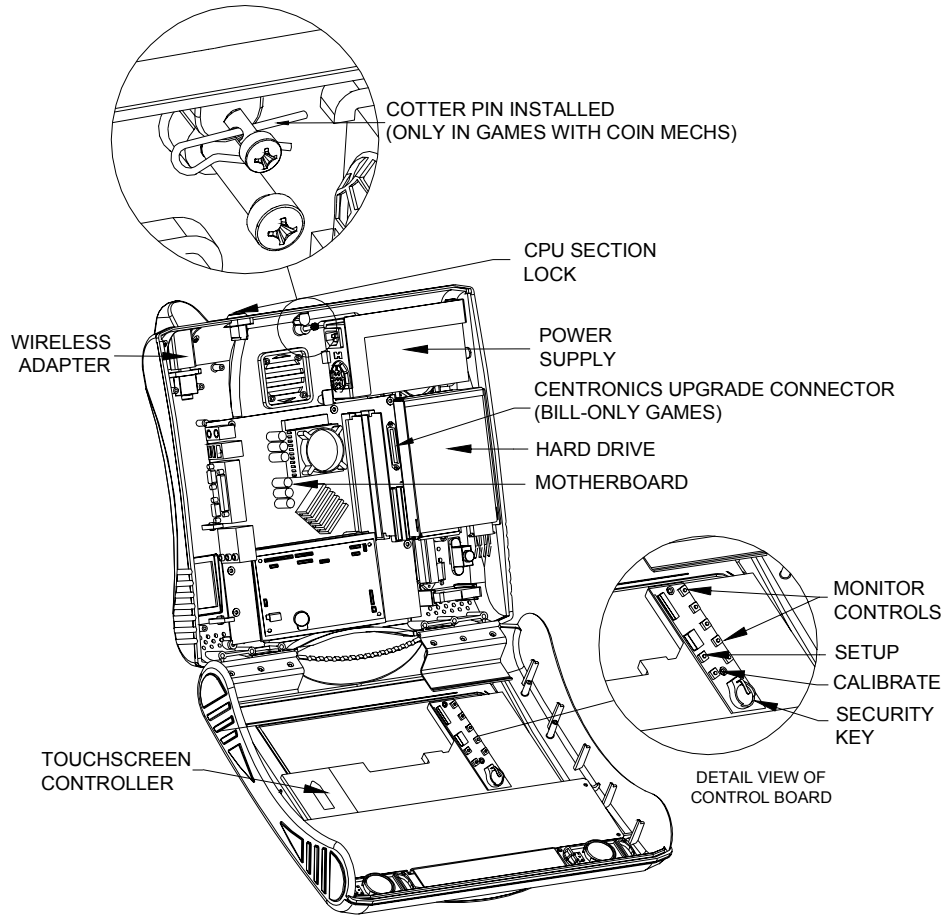
FIGURE 26 - CPU SECTION

Megatouch Elite Edge™ Replacement Parts List

REPLACEMENT COMPONENTS ELITE EDGE (G20-108-10X-XX)	
PART NUMBER	**DESCRIPTION**
SA10070-01	ION MOTHERBOARD
EC9796-06	MARS BILL ACCEPTOR. $1/2/5, 700 STACKER
HW8337-01	MECHANICAL COIN MECH
EC7538-01	POWER SUPPLY, 125W ±12, ±5, +3.3
EC9850-06	TOUCHSCREEN OVERLAY
EC9388-01	15" INTEGRATED LCD
EC9846-01	TOUCHSCREEN CONTROLLER
SA10068-02	I/O BOARD
SA10066-01	CONTROL BOARD
SA3505-XX	ION 2006 KEY
PA3025-01	ION 2006 PROGRAM ASSEMBLY

NOTE: The parts in your game may vary. When calling for replacement parts, make sure to have your serial number available to ensure the accuracy of your order.

NOTE: In order for your Megatouch Ion game to function properly, the hardware must only be replaced with Ion hardware. Replacing the motherboard, I/O board, hard drive or touchscreen controller with hardware that is not specific for Ion will eliminate some of the Ion software features.

For additional assistance, after contacting your distributor, contact:

Merit Product Support and Services

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1-800-445-9353

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(215) 639-4700
FAX: (215) 639-5346

Merit Industries, Inc. P.O. Box 5004, Bensalem, PA 19020-8529.

You can also visit our Web site
www.meritind.com

Connection Diagrams

MOTHERBOARD POWER

DIMM MEMORY

HARD DRIVE CONNECTION (PRIMARY IDE)

CENTRONICS CONNECTION (SECONDARY IDE)

TOP VIEW OF MOTHERBOARD

ETHERNET I/O CONNECTOR

TOUCHSCREEN CONTROLLER

TOUCHSCREEN CONTROLLER (COM 1)

VGA VIDEO

AUDIO OUT

CONNECTOR SIDE VIEW OF MOTHERBOARD
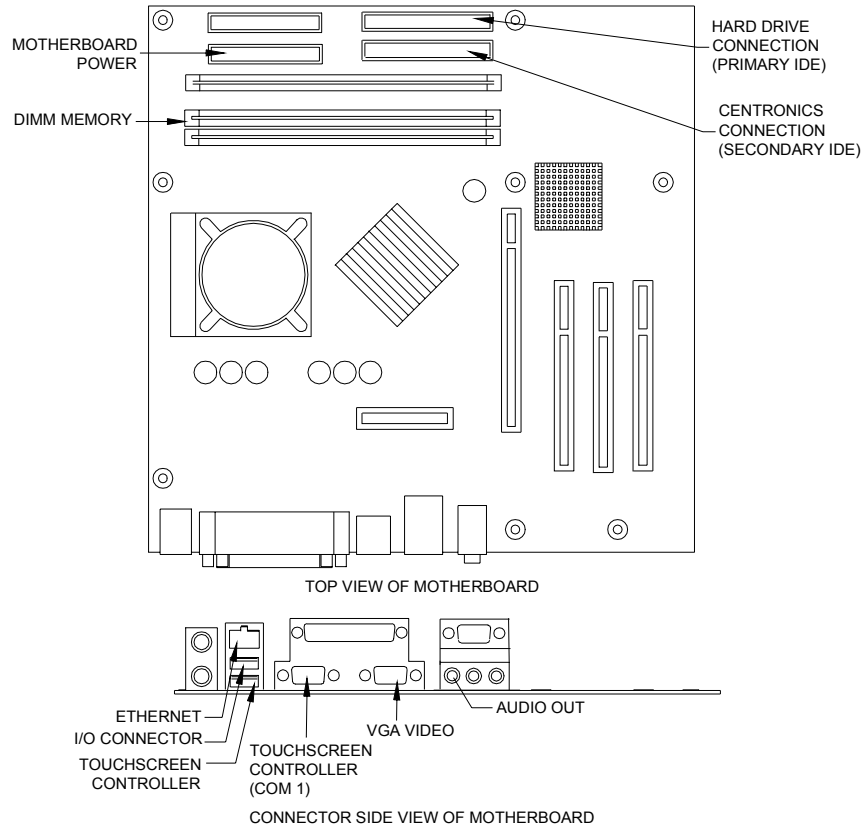
FIGURE 27 - ION MOTHERBOARD DRAWING

Connection Diagrams

Motherboard - Power Connector
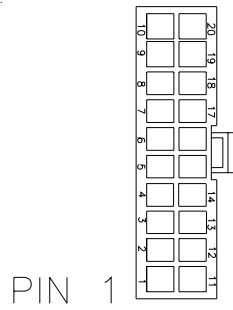
FIGURE 28 - REAR VIEW OF CABLE CONNECTOR

PIN	WIRE COLOR	USE
1	ORANGE	+3.3 VDC
2	ORANGE	+3.3 VDC
3	BLACK	GND
4	RED	+5 VDC
5	BLACK	GND
6	RED	+5 VDC
7	BLACK	GND
8	GRAY	PWR GOOD
9	VIOLET	+5V VSB
10	YELLOW	+12 VDC
11	ORANGE	+3.3 VDC
12	BLUE	-12 VDC
13	BLACK	GND
14	GREEN	PWR ON
15	BLACK	GND
16	BLACK	GND
17	BLACK	GND
18	-----	-----
19	RED	+5 VDC
20	RED	+5 VDC

Connection Diagrams

ELECTRONIC
MECH

J3
MECHANICAL
MECH

J19
METER 2

J2
METER 1

J8
SMILEY BILL
ACCEPTOR

J31
DONGLE
CONNECTOR

JUMPER AT JP17
FOR JOYSTICK
FUNCTION

J6
POWER
CONNECTOR

SETUP

CALIBRATE

SECURITY KEY

FIGURE 29 - I/O BOARD DRAWING

MONITOR CONTROLS

SECURITY KEY

LCD

REMOTE SETUP/
CALIBRATE/KEY

SETUP

CALIBRATE

FIGURE 30 - ON-SCREEN DISPLAY BOARD DRAWING

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Merit products are carefully inspected and thoroughly tested prior to packing and shipment. Any damage discovered upon receipt of goods, whether obvious or concealed, must be reported immediately to the delivering carrier and claims made directly to them. Merit assumes no responsib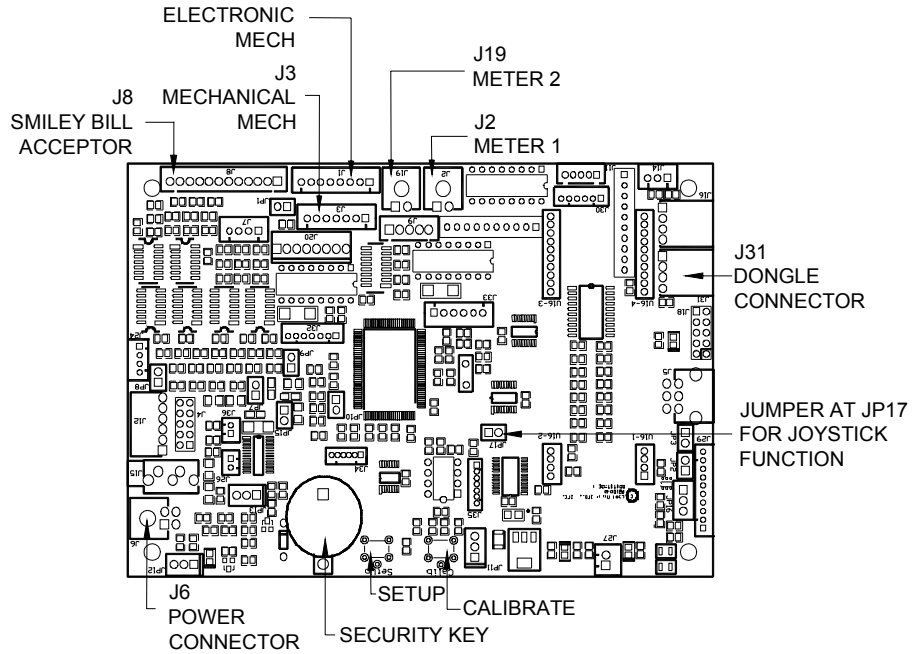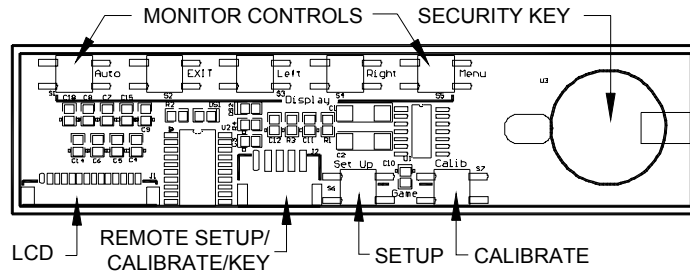ility for damages once the product has left its facilities and any disputes regarding transportation damage must be resolved with the shipping company(s).

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11. ABGESEHEN VON DEN BESTIMMUNGEN DES PARAGRAPHEN „BESCHRÄNKTE GARANTIE" GIBT DER LIZENZGEBER KEINE SONSTIGEN VERSPRECHEN, VERPFLICHTUNGEN ODER GARANTIEN, OB AUSDRÜCKLICH ODER STILLSCHWEIGEND, FÜR DIE SOFTWARE ODER IHRE BESTANDTEILE ODER FÜR ALLE ANDEREN MATERIALIEN, DIE IHNEN IM RAHMEN DIESES ABKOMMENS ZUR VERFÜGUNG GESTELLT ODER ÜBERLASSEN WERDEN, UND DER LIZENZGEBER LEHNT AUSDRÜCKLICH ALLE ANSPRÜCHE AUF MARKTFÄHIGKEIT UND EIGNUNG DER BESAGTEN MATERIALIEN FÜR DEN GEWÖHNLICHEN GEBRAUCH AB. SOWEIT GESETZESMÄSSIG ZUGELASSEN, SOLLEN DIE HANDELSRECHTLICHE GESETZGEBUNG AUS DEM UNIFORM COMMERCIAL CODE ODER ANDERE GESETZE AUF DIESES ABKOMMEN NICHT ANWENDBAR SEIN.

Haftungsbeschränkung

12. DER LIZENZGEBER HAT KEINERLEI HAFTUNG BEI EINEM ANSPRUCH, EINER FORDERUNG ODER EINER KLAGE, DIE AUF NUTZUNG DER SOFTWARE, DEREN INSTALLIERUNG, DER LEISTUNG DES LIZENZGEBERS ODER DESSEN VERSAGEN IM RAHMEN DIESES ABKOMMENS FÜR JEGLICHE FOLGE-, INDIREKTE, SONDER- ODER NEBENSCHÄDEN BERUHEN, SELBST WENN DER LIZENZGEBER AUF DIE MÖGLICHKEIT EINES SOLCHEN ANSPRUCHES, EINER FORDERUNG ODER EINER KLAGE HINGEWIESEN WURDE. WEITERHIN UND OHNE BESCHRÄNKUNG DES LETZTEN SATZES, DÜRFEN IN ALLEN FÄLLEN DIE IHNEN ZUR VERFÜGUNG STEHENDEN ABHILFEN DIE VON IHNEN FÜR DIE SOFTWARE AN DEN LIZENZGEBER GEZAHLTE SUMME NICHT ÜBERSCHREITEN.

13. DER LIZENZGEBER HAT IN KEINEM FALL EINE HAFTUNG IHNEN GEGENÜBER FÜR SCHÄDEN, EINSCHLIESSLICH ETWAIGER GEWINNVERLUSTE, NICHT REALISIERTER EINSPARUNGEN ODER ANDERER NEBEN- ODER FOLGESCHÄDEN, DIE AUS IHRER VERWENDUNG, MISSBRAUCH, VERLETZUNG DIESES ABKOMMENS ODER GEBRAUCHSUNFÄHIGKEIT DER SOFTWARE ENTSTEHEN.

Allgemein

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